

**Information Governance Unit  
Information Management Branch**

19<sup>th</sup> November 2008

Dear XXXX

**FREEDOM OF INFORMATION REQUEST REFERENCE NO: XXXX**

I write in connection with your request for information dated 20/10/2008, which was received by Greater Manchester Police on 22/10/2008. I note you seek access to the following information:

**How many cases have occurred in Greater Manchester since 2005 where a car has been wrongly seized due to an inaccurate omission from the Motor Insurers Database.**

Following receipt of your request searches were conducted within Greater Manchester Police to locate information relevant to your request. I can confirm that the information you have requested is held by Greater Manchester Police.

To provide the requested data would necessitate manually reviewing 17,000 records to ascertain the reason for seizure and establish if a refund was provided due to errors in information provided by the Motor Insurance Bureau. Therefore the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

However, in compliance with Section 16 of the Act, to provide advice and assistance, I can disclose the following information taken from the last 12 months records (Oct 07 to Oct 08) within the cost threshold:

**GMP refunded the owner/driver the costs of seizure due to errors in information provided by the Motor Insurance Bureau on 15 occasions.**

Complaint Rights

Information Governance Unit, Information Management Branch, Police Headquarters,  
Chester House, Boyer Street, Old Trafford, Manchester M16 0RE  
Tel: 0161 856 2529, Fax: 0161 856 2535, Minicom: 0161 872 6633,  
Email: [freedomofinformation@gmp.police.uk](mailto:freedomofinformation@gmp.police.uk)

Your attention is drawn to the attached sheet, which details your right of complaint.

Should you have any further inquiries concerning this matter, please write or contact me on telephone number 0161 856 2529 quoting the reference number above.

Yours sincerely

Information Access Officer