

**Information Governance Unit
Information Management Branch**

21 December 2010

Dear XXXX

FREEDOM OF INFORMATION REQUEST REFERENCE NO: XXXX

I write in connection with your request for information dated 26/11/2010, which was received by Greater Manchester Police on 26/11/2010 and clarified on 19.12.10, for the following information:

Your Request

1. How many Staff (full head-count rather than full-time equivalents) are employed in IT functions?
2. Do you have an internal Information Technology team or is Information Technology TOTALLY Outsourced? If Outsourced, to which Company?
3. Is your Information Technology Infrastructure managed internally or outsourced? If Outsourced, to which Company?
4. Are your Desktop computers managed internally or outsourced? If Outsourced, to which Company?
5. Is your Systems Development/Applications Management managed internally or Outsourced? If Outsourced, to which Company?
6. How many Desktop Computers are in use?
7. How many Laptop Computers are in use?
8. Which Server Platform(s) do you use?
IBM/PCM Mainframe: (Please state which Operating System(s) – z/OS, z/VM, z/VSE)
UNIX: (Please state which Operating System(s) – e.g. Sun Solaris, AIX etc.)
Microsoft Windows:
System I:
Others (Please be kind enough to state):
9. How many Physical Servers are in use?
10. How many VIRTUAL Servers are in use?

Response

Following receipt of your request searches were conducted within Greater Manchester Police to locate information relevant to your request. I can confirm that the information you have requested is held in part by Greater Manchester Police.

Question 1. 181

Question 2. Internal.

Question 3. Managed Internally.

Question 4. Managed Internally.

Question 5. Managed Internally.

Question 6. 7760

Question 7. 1377

Question 8. Server platform used are as follows; HP Sun, Tandem Non-stop.

IBM/PCM mainframe – None

UNIX – Solaris, Linux, Aix, Unixware.

Microsoft Windows, W2k, W2k3, W2K8.

System 1 – None

Question 9. 455

Question 10. None

Complaint Rights

Your attention is drawn to the attached sheet, which details your right of complaint.

Should you have any further inquiries concerning this matter, please write or contact me, on telephone number 0161 856 2529 quoting the reference number above.

Yours sincerely,

Information Access Officer

COMPLAINT RIGHTS

Are you unhappy with how your request has been handled or do you think the decision is incorrect?

You have the right to require Greater Manchester Police to review their decision.

Prior to lodging a formal complaint you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

Ask to have the decision looked at again –

The quickest and easiest way to have the decision looked at again is to telephone the case officer that is nominated at the end of your decision letter.

That person will be able to discuss the decision, explain any issues and assist with any problems.

Complaint

If you are dissatisfied with the handling procedures or the decision of Greater Manchester Police made under the Freedom of Information Act 2000 regarding access to information, you can lodge a complaint with Greater Manchester Police to have the decision reviewed.

Complaints should be made in writing and addressed to:

Freedom of Information Officer
Information Governance Unit, Information Management Branch
Greater Manchester Police
Police Headquarters
Chester House
Boyer Street
Manchester
M16 0RE

The Information Commissioner

After lodging a complaint with Greater Manchester Police if you are still dissatisfied with the decision you can make an application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make an application to the Information Commissioner please visit their website at www.informationcommissioner.gov.uk. Alternatively, phone or write to:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Phone: 01625 545 700