

**Information Management Section
IT Services Branch**

13th March 2008

Dear XXXX

FREEDOM OF INFORMATION REQUEST REFERENCE NO: XXXX

I write in connection with your request for information dated 14/02/2008. I note you seek access to the following information:

- **I am writing to request information about the number of public complaints relating to officer safety equipment received by the force in the last 3 years.**
- **I would like the information broken down by allegation category (such as alleged assault, abusive or threatening behaviour) and also listing the type of safety equipment used in the alleged offence (handcuffs, baton, CS spray, Taser etc).**
- **Please could you also provide information on the outcome of each complaint (eg. whether it was upheld, dismissed, or is still outstanding) and what action was taken by the force.**

Following receipt of your request searches were conducted within Greater Manchester Police to locate information relevant to your request. I can confirm that the information you have requested is held by Greater Manchester Police.

For the three year period of January 1st 2005 to December 31st 2007, there have been 150 public complaints relating to the use of police officer personal safety equipment. All such complaints are recorded under the category of 'Other Assault'.

The sub categories of complaint were-

Allegation Type	Nr
Use of Equipment	6
Use of Taser/Baton Gun	1
Use of CS Spray	17
Use of Baton	55
Use of Handcuffs	71

The results of those complaints were –

Result	Nr.	
Dispensation	11	
No Further Action	9	
Not Pursued	12	
Not Substantiated	20	
Local Resolution	55	
Substantiated	1	
Withdrawn	7	
Ongoing	35	

Complaint Rights

Your attention is drawn to the attached sheet, which details your right of complaint.

Should you have any further inquiries concerning this matter, please write or contact me on telephone number 0161 856 2529 quoting the reference number above.

Yours Sincerely,