

**Information Governance Unit
Information Management Branch**

15th July 2009

Dear XXXX

FREEDOM OF INFORMATION REQUEST REFERENCE NO: XXXX

I write in connection with your request for information dated 17/06/2009, which was received by Greater Manchester Police on 17/06/2009. I note you seek access to the following information:

- 1) The number of disciplinary cases brought against Police Community Support Officers (PCSOs) in each of the past five years ending financial year 2008/09.**
- 2) A breakdown of the most common causes of the disciplinary cases against PCSOs for each of the past five years ending financial year 2008/09.**
- 3) The number of PCSOs found guilty of gross misconduct for each of the past five years.**
- 4) The number of PCSOs who have been reprimanded in each of the past five years.**
- 5) The number of PCSOs who have been dismissed in each of the past five years.**

Following receipt of your request searches were conducted within Greater Manchester Police to locate information relevant to your request. I can confirm that the information you have requested is held, in part, by Greater Manchester Police.

1

2004/5	2005/6	2006/7	2007/8	2008/9	Total
0	6	8	7	23	44

2

Standards of Professional Behaviour	2004/5	2005/6	2006/7	2007/8	2008/9	Total
Authority Respect & Courtesy	0	1	0	0	2	3
Confidentiality	0	0	1	3	1	5
Discreditable Conduct	0	2	6	3	20	31
Duties & Responsibilities	0	0	0	0	4	4
Equality & Diversity	0	2	2	0	0	4
Honesty & Integrity	0	0	0	0	1	1
Orders & Instructions	0	2	1	1	7	11
Total	0	7	10	7	35	59

3 - Only gross misconduct goes to a hearing. There were 38 PCSO's found guilty, some have been on hearings more than once in the time period, as can be seen from the figures below.

2004/5	2005/6	2006/7	2007/8	2008/9
0	6	8	8	24

4 - Nil

5 - The table below shows the number of PCSOs dismissed.

2004/5	2005/6	2006/7	2007/8	2008/9	Total
0	1	2	1	4	8

Complaint Rights

Your attention is drawn to the attached sheet, which details your right of complaint.

Should you have any further inquiries concerning this matter, please write or contact me on telephone number 0161 856 2511 quoting the reference number above.

Yours sincerely

Philip Humphreys
Information Access Officer

COMPLAINT RIGHTS

Are you unhappy with how your request has been handled or do you think the decision is incorrect?

You have the right to require Greater Manchester Police to review their decision.

Information Governance Unit, Information Management Branch, Police Headquarters,
Chester House, Boyer Street, Manchester M16 0RE

Tel: 0161 856 2529/2668, Fax: 0161 856 2535, Minicom: 0161 872 6633,

Email: freedomofinformation@gmp.police.uk

Prior to lodging a formal complaint you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

Ask to have the decision looked at again –

The quickest and easiest way to have the decision looked at again is to telephone the case officer that is nominated at the end of your decision letter.

That person will be able to discuss the decision, explain any issues and assist with any problems.

Complaint

If you are dissatisfied with the handling procedures or the decision of Greater Manchester Police made under the Freedom of Information Act 2000 regarding access to information, you can lodge a complaint with Greater Manchester Police to have the decision reviewed.

Complaints should be made in writing and addressed to:

Corporate Information Manager
Greater Manchester Police
Police Headquarters
Chester House
Boyer Street
Manchester
M16 0RE

The Information Commissioner

After lodging a complaint with Greater Manchester Police if you are still dissatisfied with the decision you can make an application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make an application to the Information Commissioner please visit their website at www.informationcommissioner.gov.uk. Alternatively, phone or write to:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Phone: 01625 545 700