



Date: 03/08/2023
Our ref: 01/FOI/23/007830/F

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/23/007830/F

I write in connection with your request for information dated 1/07/2023, received by Greater Manchester Police (GMP) for the following information:

- 1. Please state the number of printing devices currently in use within the Service; including MFDs, single function printers, photocopiers and print room devices and how long these agreements are for in years and when the next review will be?*
- 2. What percentage of your fleet of MFDs/printers is in colour vs mono and what are the models in use?*
- 3. In terms of usage, what is your monthly page volumes for both mono & colour?*
- 4. Who are the main manufacturers or resellers for the MFDs/photocopiers/printers/Print production devices in use at the service?*
- 5. Who are the main supplier(s) of printer consumables (Toner, spares, etc)?*
- 6. Who is your preferred channel partner, if any for supply of PCs and laptops, and how many of each does the service currently have in use, and when do you expect to review any of these to be replaced?*
- 7. What is the approximate spend on printers, photocopying agreements, rental or lease agreement and/or rentals and service charges during the last financial year?*
- 8. What is the length of the MFD, stand alone printers and print room device contracts in place, and can you confirm these are Financial Operating agreements?*
- 9. What are the start and end dates for all printers/MFDs/Print room contracts within your organisation?*
- 10. Which procurement route or framework was used to procure this solution and what Framework would the service expect to use next?*
- 11. The named person and their role in your organisation who is in charge of the procurement for printing and any managed print or IT contracts?*

12. Does the service use any Print Management software, if yes, please confirm the product name, who supplies it and when does the current contract or licencing end?

13. Who supplies your current CCTV services across the Service and when will you next review, and who is the lead contact please?

14. Please can you confirm the number of Adobe or other PDF software solution licences being used across the business?

15. Does the service currently use any Audio Visual/LED/LCD displays, interactive touch screen or Teams meeting room hybrid video conference facilities, and if yes, please can you confirm the number of devices, manufacturer, and any term of agreement in place for rental/lease and any maintenance agreements in use and the end date?

16. Who does the service use for all office supplies, (paper, stationary, inkjet/laser cartridges etc) and please can you advise on the average annual spend across the service?

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP. However, I am not obliged to provide all the information requested as an exemption applies.

Section 17 of the Freedom of Information Act 2000 requires GMP, when refusing to provide such information (because the information is exempt) to provide you, the applicant, with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption that applies to this request is **Section 40(2) – Personal Information**. Section 40 is an absolute exemption and there is no requirement for a public interest test. This applies to question 11 of your request.

The replies to the rest of your questions are below.

1. The approximate number is 350. The current contract expires in December 2023, and is being extended on a 1+1 basis until December 2025.
2. Xerox models B405, C8055, C600, C8155 (approx. 35% of MFD's are colour and 65% mono).
3. Mono approx. 900,000 pages. Colour 235,000
4. Xerox
5. Xerox
6. Computacentre. Expiry in October 2023.
7. Approximately £130,000
8. The MFD contract, as stated previously, is being extended until December 2025 phase 24 expiry 30th April 2024 under lease agreement.
9. MFD Start December 2019 to December 2025 phase 24 expiry 30th April 2024.
10. RM3871 was used for MFD. The framework for re-procurement will be decided closer to the time.
11. Exempt, see above.
12. SQ6 License Embedded, Print Management Suite and YSoft SafeQ6 SW support + Emb, Gold SLA, Print Management Suite
13. Bedroq – March 2026, with up to 3 years of extensions.
14. 14,200 Adobe Pro

15. We are in the process of reviewing our Audio Visual estate with a view to refreshing devices where required. Part of that process is to determine (by audit) what kinds of devices/ capabilities we have in place at this time. Typical video conferencing facilities are based on MS Teams with a variety of display types, cameras and sound systems. There are a very small number of touch screen type devices typically used in training rooms. No devices are leased. We have a “break/fix” contract in place with a supplier up to 30/6/2025
16. ACS Technology Group Ltd - average £300k per annum