

Our ref: 01/FOI/23/011573/O

Please quote our reference
number when responding

Wednesday, 20 December 2023

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/23/011573/O

I write in connection with your request for information dated 29/10/2023, I note you seek access to the following information:

We are currently considering software relating to the Police National Computer "PNC". We are using this website to assist organisations by reducing the likeliness of them having to respond to similar enquiries in the near future.

In order to assist us, we would be grateful if you could please provide (at your earliest convenience) a copy of your most recent PNC Supply Agreement, an equivalent for CAFCASS is referred to by HMICFRS (see: [Police-National-Computer-use-Children-and-Family-Court-Advisory-and-Support-Service.pdf](#) (justiceinspectorates.gov.uk))

In any case, please confirm:

- 1- Whether you use the software referred to as "PNC Guard and Transaction Analyser" ("PNC Guard")*
- 2- Whether you continue to have access to PNC Transaction Logs*
- 3- How many licenses you hold for the PNC*
- 4- How many licenses you hold for the PNC Guard*
- 5- What form of devices you are able to use to access the PNC (laptops, phones, tablets, etc)*
- 6- Whether that access to view Transaction Logs includes those made by other organisations*
- 7- What time period you are able to refer back to in order to review transaction logs made by your own organisation*
- 8- What time period you are able to refer back to in order to review transaction logs made by other organisations*
- 9- Whether you are able to delete entries made to the PNC*
- 10- Whether you are able to delete Transaction Logs without deleting the original entry*

11- How long you retain PNC data for

12- How long you retain electronic Transaction Logs for

13- If Transaction Logs are retained in a non-electronic format, please confirm this format, the length of time retained, and the manner of retention

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police to locate information relevant to your request. I can confirm that the information you have requested is held by Greater Manchester Police.

1. Yes
2. Yes
3. No information held
4. No information held
5. All digital devices as listed by the question
6. Yes
7. 7 ½ years
8. 7 ½ years
9. Yes
10. No
11. Depends on which data sets they are, PNC data for nominals is retained until the person is one hundred years old. PNC data for vehicles is retained until the DVLA delete the record.
12. 7 ½ years
13. All electronic