

Date: 6th December 2023
Our ref: FOI/23/011733/M

FREEDOM OF INFORMATION REQUEST REFERENCE NO: FOI/23/011733/M

I write in connection with your request for information dated 28/11/2023, received by Greater Manchester Police (GMP) for the following information:

Does your police force use the CONNECT system?

If your Police Force uses the CONNECT system please answer the following questions:

- How much did it cost to install?***
- Please provide a breakdown of month to month costs from installation until the most recent month for which you have statistics.***
- What is the total amount of time it has been offline since it was installed?***
- Please provide a breakdown of planned and unplanned outages of the system since installation.***

Clarification

CONNECT is a software package provided by NEC Software.

It is used to create case files, custody and residency records.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is not held by GMP.

GMP do not use NCE Connect.