



[REDACTED]
[REDACTED]

Date: 01/03/2023
Our ref: 673/23

[REDACTED]

FREEDOM OF INFORMATION REQUEST REFERENCE NO: GSA 673/23.

I write in connection with your request for information dated 02/02/2023, received by Greater Manchester Police (GMP) for the following information:

How many allegations have you received of **abuse or neglect taking place at care homes against residents** in 2022?

How many of those allegations have resulted in charges? And how many charges have resulted in convictions?

(A care home is defined as any place where personal care and accommodation are provided together.)

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

1. In 2022, there were 52 instances of abuse taking place against care home residents.
2. Of the above 52 instances, 1 offence currently has an outcome of Charge (1A).
3. GMP do not record conviction data, you will need to submit an FOI request to the courts for this information.

Complaint Rights

Your attention is drawn to the attached sheet, which details your right of complaint.
Should you have any further queries please write to Freedomofinformation@gmp.police.uk
quoting the reference above.

Yours sincerely,

[Redacted Signature]

COMPLAINT RIGHTS

Are you unhappy with how your request has been handled or do you think the decision is incorrect?

You have the right to require Greater Manchester Police to review their decision.

Prior to lodging a formal complaint you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

Ask to have the decision looked at again –

The quickest and easiest way to have the decision looked at again is to telephone the case officer that is nominated at the end of your decision letter.

That person will be able to discuss the decision, explain any issues and assist with any problems.

Complaint

If you are dissatisfied with the handling procedures or the decision of Greater Manchester Police made under the Freedom of Information Act 2000 regarding access to information, you can lodge a complaint with Greater Manchester Police to have the decision reviewed.

Complaints should be made in writing and addressed to:

Information Compliance & Records Management Unit Manager
Information Services Branch
Greater Manchester Police
Openshaw Complex
Lawton Street
Openshaw
Manchester
M11 2NS

The Information Commissioner

After lodging a complaint with Greater Manchester Police if you are still dissatisfied with the decision you can make an application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make an application to the Information Commissioner please visit their website at www.ico.org.uk. Alternatively, phone or write to:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Phone: 01625 545 700