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Date: 24/05/2023
Our ref: 1767/23

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FREEDOM OF INFORMATION REQUEST REFERENCE NO: GSA 1767/23

I write in connection with your request for information dated 03/04/2023, received by Greater Manchester Police (GMP) for the following information:

Can I have the number of police stations that are still operating as open/ walk-in stations across Greater Manchester? And the reason for closing many of them to the public if possible.

It is a common complaint from residents that Leigh Police station has been closed to the public.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

Currently, there are twelve police stations with public enquiry counters (PECs) in Greater Manchester.

We are unable to find any specific data regarding the former PEC at Leigh Police Station, in 2017, the public enquiry counter service across the force was redesigned. The reason for this was to redesign key PEC processes reduce and divert demand to more appropriate channels and to improve the process and remove risk. There was also a redesign of the PEC organisational structure to reduce the number of counters from 22 to 12 at locations where public demand was low and to reduce the opening hours at 11 of the remaining 12 in line with the level of demand at those locations.