



Date: 02/11/2023
Our ref: 01/FOI/23/001978/A

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/23/001978/A

I write in connection with your request for information dated 06/03/2023, received by Greater Manchester Police (GMP) for the following information:

1. *Does your force have a team dedicated to problem solving?*
 - 1a. *If yes, what type of problems do the team engage in.*
 - 1b. *If yes, How many problem solving profiles are the team currently working on?*
 - 1c. *If no, what mechanism does the constabulary use to identify and solve community problems?*
2. *What (if any) models do the constabulary use to solve problems.*
3. *Does the constabulary use make use of techniques that could be described synonymously as 'Behavioural Insights' or 'Nudge Theory'*
 - 3.a *If yes what models are used under these titles.*

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

1. Yes

- a. A wide range of problems are dealt with from location based to subject based problem solving. This looks at ASB, repeat callers, violence etc. It is very wide ranging.
- b. One per neighbourhood beat area.
- c. N/A

2. The SARA model.

3. Yes

- a. The Crime Reduction team are currently employing a 'behavioural nudge' campaign to assist a domestic burglary hot spot area largely occupied by the student community. The campaign utilising leaflets that include a 'nudge' to influence occupiers to engage with the leaflet and the crime prevention advice included.

The Crime Reduction team have also produced a series of posters for use within retail premises in the location of desirable goods for shop lifting. The posters include information on local foodbanks and are designed to 'nudge' those who may potentially offend in to seeking support. The posters have been distributed to large supermarket chains and local convenience stores in known hot spot locations.