



Date: 11/10/2023
Our ref: 01/FOI/23/011246/C

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/23/011246/C

I write in connection with your request for information dated 23/08/2023, received by Greater Manchester Police (GMP) for the following information:

Section 1 - Mark 'X' to the following that apply Mark 'X' if the following is correct

1. *Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use radio technology for communication with first responders or other emergency services personnel?*
2. *Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use mobile technology for communication with first responders or other emergency services personnel?*
3. *Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use satellite technology for communication with first responders or other emergency services personnel?*
4. *Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use 2G networks for communication with first responders or other emergency services personnel?*
5. *Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use 3G networks for communication with first responders or other emergency services personnel?*

6. ***Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use 4G networks for communication with first responders or other emergency services personnel?***
7. ***Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use 5G networks for communication with first responders or other emergency services personnel?***

Section 2 Answer here

1. ***Are your first responders and emergency services vehicles able to achieve guaranteed network connectivity across 100% of their administrative area? Yes or No?***
2. ***How many issues specifically relating to communication or connectivity issues across first responder vehicles and devices have been logged over the last five calendar years?***
3. ***Over the last five calendar years there has been a set budget allocated for new communication technologies for incident response? If so, what was this figure?***
4. ***Over the last five calendar years was there a set budget allocated for replacing or mending faulty or unreliable incident response communication technologies? If so, what was this figure?***

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format.

For GMP to be able to provide a response to Section 2, q2 *"How many issues specifically relating to communication or connectivity issues across first responder vehicles and devices have been logged over the last five calendar years?"* would require manual review of all tickets created through GMP systems to determine if the issue relates to communication or connectivity. With this it is anticipated it will take more than 18hrs to provide this data.

Therefore, as per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, you will need to remove Q2 from section 2 of this request, and then we may be able to provide a response to the remainder of the request. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.

Section 1 - Mark 'X' to the following that apply	Mark 'X' if the following is correct
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use radio technology for communication with first responders or other emergency services personnel?	X
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use mobile technology for communication with first responders or other emergency services personnel?	X
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use satellite technology for communication with first responders or other emergency services personnel?	
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use 2G networks for communication with first responders or other emergency services personnel?	
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use 3G networks for communication with first responders or other emergency services personnel?	X
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use 4G networks for communication with first responders or other emergency services personnel?	X
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use 5G networks for communication with first responders or other emergency services personnel?	X
Section 2	Answer here

Are your first responders and emergency services vehicles able to achieve guaranteed network connectivity across 100% of their administrative area? Yes or No?	No		
How many issues specifically relating to communication or connectivity issues across first responder vehicles and devices have been logged over the last five calendar years?			
Over the last five calendar years there has been a set budget allocated for new communication technologies for incident response? If so, what was this figure?	19/20	-	£1,787,251
	20/21	-	£1,753,181
	21/22	-	£1,728,475
Over the last five calendar years was there a set budget allocated for replacing or mending faulty or unreliable incident response communication technologies? If so, what was this figure?	22/23	-	£1,821,329
	23/24	-	£2,195,531