

Date: 30th July 2024
Our ref: FOI/24/013008/T

I write in connection with your request for information dated 29/07/2024, received by Greater Manchester Police (GMP) for the following information:

I am writing to request information under the Freedom of Information Act 2000. Please provide the following information regarding prisoner abuse, mistreatment, and complaints within the jurisdiction of Manchester Police:

- 1. Number of Complaints: The total number of complaints made by prisoners regarding abuse or mistreatment while in custody from January 1, 2018, to the present date.***
- 2. Nature of Complaints: A summary of the nature of these complaints (e.g., physical abuse, verbal abuse, denial of basic needs, medical neglect, etc.).***
- 3. Outcomes of Investigations: The outcomes of these complaints (e.g., number of complaints upheld, dismissed, ongoing investigations, resulting in disciplinary actions, etc.).***
- 4. Policies and Procedures: Copies of policies and procedures in place to prevent and address prisoner abuse and mistreatment.***
- 5. Training: Information on the training provided to officers and staff regarding the handling of prisoners and the prevention of abuse and mistreatment.***
- 6. Independent Oversight: Details of any independent oversight mechanisms or bodies that monitor and review the treatment of prisoners in custody.***

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

However, GMP does not hold the information that you have requested for questions 2 alone in an easily retrievable format. A manual review would need to be conducted of over 21,000 cases to extract the themes and collate a response. At a very conservative estimate of 2 minutes per record would take this request to in excess of 700 hours to ascertain the data required for question 2.

Therefore as per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a much shorter time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk