

Date: 28th August 2024
Our ref: FOI/24/013105/T

FREEDOM OF INFORMATION REQUEST REFERENCE NO: FOI/24/013105/T

I write in connection with your request for information dated 13/08/2024, received by Greater Manchester Police (GMP) for the following information:

- Q1 What is the name and software version of your current ICCS system?***
- Q2 What is the contract end date of the existing ICCS system?***
- Q3 Are there any plans to replace it, if so when?***
- Q4 What plans (if any) are in place to collaborate with partner Forces/Agencies in terms of sharing the technology, or actual control rooms?***
- Q5 What is the name of your Computer Aided Dispatch (CAD), software version, and contract end date?***
- Q6 What back-office systems is the CAD integrated into?***
- Q7 Are there any plans to replace your CAD system and if so when?***

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

Question 1 – Capita

Question 2 – 31/08/2031

Question 3 – No

Question 4 – None

Question 5 – Control Works

Question 6 – NICE Recording System/Avaya Telephony

Question 7 – None