

Date: 5th August 2024
Our ref: FOI/24/012903/L

FREEDOM OF INFORMATION REQUEST REFERENCE NO: FOI/24/012903/L

I write in connection with your request for information dated 08/07/2024, received by Greater Manchester Police (GMP) for the following information:

Dear Sir/Madam,

Under the Freedom of Information Act I would like to request the following information:

- ***Your force's incident response targets in minutes for each grade of 999 call and what potential crimes each grade includes, where incident response is the attendance of police officers following a 999 call.***
 - ***Your force's annual average incident response times in minutes for each grade of call from 2019-2024***
 - ***For each grade of call, your force's fastest and slowest incident response times by year from 2019-2024.***

If the time period requested is not available, please provide figures from the earliest year available up until the most current available at the point of production. Please provide such data electronically, if possible as a spreadsheet. If that is not possible, please provide it in a table.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm some of the information requested is held by GMP.

Question 1

Below is the grade and set attendance time. Any crime can be created on any grade.

Grade	Attendance within (Minutes)
1	15
2	60
3 (Archived Grade)	240

Question 2

No information held. GMP do not record data in averages.

Question 3

Please note - the below times are in seconds.

There is no data for 2024 as it is not a complete year.

There is no data for 2019 as GMP changed systems in July 2019.

This data is the latest grade chosen by the operator and then the earliest arrival time on scene by an officer.

Grade	2020		2021		2022		2023	
	Slowest	Fastest	Slowest	Fastest	Slowest	Fastest	Slowest	Fastest
1	188,106	0	319,771	0	106,386	0	179,724	0
2	9,473,667	0	3,713,790	0	31,684,035	0	765,924	0
3	6,737,059	0	5,393,750	0	1,191,098	0	0	0