

Date: 29/07/2024

Our ref: 01/FOI/24/013005/Q

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/24/013005/Q

I write in connection with your request for information dated 26/07/2024, received by Greater Manchester Police (GMP) for the following information:

I would like to make the following FOI request:

Could you please disclose how many domestic abuse calls were received in Greater Manchester on the following dates:

*16 June 2024
20 June 2024
25 June 2024
30 June 2024
6 July 2024
10 July 2024
14 July 2024*

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format.

Unfortunately, we are unable to determine the number of calls that are made to GMP in relation to Domestic reports as not every call result in an incident and until an incident is recorded, we are unable to determine the nature of the call. GMP receive a high volume of calls daily and to determine the nature of each call would require us to listen to each contact call in full for each of the days mentioned above. As such due to the volume of calls received this request will not be able to be completed in under 18hrs.

Therefore, as per **section 12(1)** of the Freedom of Information Act 2000, the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information you are requesting will need revising to request the number of incidents records as DA and not the number of calls. However, the resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.