



Date: 04/12/2024
Our ref: 01/FOI/24/013654/R

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/24/013654/R

I write in connection with your request for information dated 13/11/2024, received by Greater Manchester Police (GMP) for the following information:

1. Number of "non-crime hate incidents" logged by the department/constabulary/force in relation to the platform Twitter/X, broken down by month, in 2023.
2. Number of "non-crime hate incidents" logged by the department/constabulary/force in relation to the platform Twitter/X, broken down by month, in 2024.

Result of Searches

Greater Manchester Police (GMP) does not hold the information that you have requested in an easily retrievable format. To ascertain which Non-Crime Hate Incidents involved Twitter or X would necessitate a keyword search, and then a manual review of the results to see if they are relevant to your request. A keyword search for "X" brings up every such incident where the letter X appears in the crime description or crime MO description. This brought up 314 results. At a very conservative estimate of 5 minutes to locate, retrieve and review each file it would take approximately 26 hours to ascertain the data required.

Therefore, to comply with the whole of your request the process would take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk