

Date: 03/12/2024
Our ref: 01/FOI/24/013660/PF

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/24/013660/P

I write in connection with your request for information dated 18/11/2024, received by Greater Manchester Police (GMP) for the following information:

Could you clarify the difference between Team 3 and the standard dispatch?

The job descriptions seem quite similar, but potentially Team 3 own & manage higher risk incidents and do PNC/Intel checks too? Are they an escalation point for local controllers to access specialist resources?

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

Yes, the job descriptions are quite similar but there are functionalities within the Team 3 role that are not done in standard dispatch:

Team 3 – some small but different responsibilities for team 3 compared to team 1.

Monitor the Force email account (IMU) and GMP/National/broadcast systems, prioritising tasks appropriately creating incidents where required. To complete the circulation of all missing persons reported to GMP, using the relevant systems, including the completion of a full initial risk assessment and risk setting for each one.

- Update the PNC in compliance with National Guidance and GMP requirements, including aircraft in distress.
- Operate the PNC broadcast function as directed and in line with National and GMP requirements.

- Conduct advanced searches on systems such as PNC, ANPR and tracking technologies to support investigations and in line with current guidelines (GMP or National).
 - To support the Force Duty Officer (FDO) as directed by Force Duty Supervisor (FDS)
- Monitor appropriate Force and inter-Force/agency radio channels and comply with appropriate resilience testing, as necessary.
- Monitor Overt and Covert Tracking technologies and coordinate the appropriate response as outlined in the relevant Operational plan.
- Monitor Automatic Number Plate Recognition (ANPR) systems and comply with National and GMP requirements in relation to recording of actions taken.
- To provide effective management of Police pursuits in line with the policy applicable at the time at a tactical phase.

The Team 1 dispatch role does not complete any of the above functions as part of the JD.