



Date: 04/12/2024
Our ref: 01/FOI/24/013678/Z

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/24/013678/Z

I write in connection with your request for information dated 20/11/2024, received by Greater Manchester Police (GMP) for the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following information, broken down by year from 2022 to 2024:

1. *The number of non-crime hate incidents (NCHIs) recorded each year*

For each incident, there should be a record of how many officers were assigned to the case and total number of combined hours they spent investigating it. I would also like to know:

2. *The total number of officers assigned to all NCHIs incidents each year*
3. *The total number of combined hours spent investigating these incidents each year*

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

Greater Manchester Police (GMP) does not hold the information that you have requested in an easily retrievable format. To provide the data requested in questions 2 and 3 would involve a manual search of all incident logs for Non-Crime Hate Incidents in order to establish the number of officers assigned and the time spent investigating.

GMP publish our hate crime and non-crime hate incident statistics on our website. [The information you have requested in question 1 up to September this year can be found here.](#)

Data for later months will be published in due course. At a very conservative estimate of 5 minutes to locate, retrieve and review each file it would take approximately 120 hours to ascertain the data required for questions 2 and 3.

Therefore, to comply with the whole of your request the process would take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk