

Date: 29/11/2024
Our ref: 01/FOI/24/013715/N

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/24/013715/N

I write in connection with your request for information dated 25/11/2024, received by Greater Manchester Police (GMP) for the following information:

REQUEST 1:

Hi Can you please furnish me with figures where you have been called out to RTC's at the location of both BL3-6NQ (the Queen Elizabeth Public House) And the Junction of Lever Street and Fletcher Street Great Lever Bolton.

The date range is 01/01/2024 - Date

They are the same location, but some may have logged the call as the Pub's name and some the junction location.

REQUEST 2:

Hi Can you please furnish me with figures where you have been called out to RTC's at the location of both BL3-6NQ (the Queen Elizabeth Public House) And the Junction of Lever Street and Fletcher Street Great Lever Bolton.

The date range is 01/01/2023 - 31/12/2023

They are the same location, but some may have logged the call as the Pub's name and some the junction location.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format.

GMP cannot provide the “figures where you have been called out to RTC's” at the stated location without carrying out a manual review. We are unable to determine the number of calls that are made to GMP in relation to the specific topics in the request as not every call result in an incident, and until an incident is recorded, we are unable to determine the nature of the call. Call data represents the volume/quantitative side such as how many calls we received, the duration of each call, the number of unanswered calls, etc. It does not provide any details about the content of the calls. This information comes from the Call Handler documenting the call on our systems, which then becomes incident data.

GMP received 1,482,086 calls in 2023, to go back to the required time frame, and determine the nature of each call, it would require the calls to be listened to in full, and this would far exceed the time restrictions of an FOI.

Therefore, as per **section 12(1)** of the Freedom of Information Act 2000, the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the ‘appropriate level’ as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information you are requesting will need revising to request the number of RTC incidents recorded at the stated location and not the number of call outs/times GMP have attended. With any request that requires a manual review there is always a chance of a request being refused under S12 due to the enormity of work that is usually needed to provide the data, therefore the resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.