

Our ref: 01/FOI/24/011984/Y

Please quote our reference
number when responding

Tuesday, 13 February 2024

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/24/011984/Y

I write in connection with your request for information dated 18/01/2024, I note you seek access to the following information:

I am researching the use of Computer Aided Facilities Management (CAFM) and/or Integrated Workplace Management System (IWMS) in the public sector. Under the Freedom of Information Act (FOI) I would welcome a response to the following questions:

1. *Which CAFM/IWMS systems are used in the organisation?*
2. *When did this contract start and when does it end?*
3. *What are the organisations plans at the end of contract?*
4. *What are the contract values?*
5. *Who is the senior operational contact responsible for this contract?*
6. *Which of the following functionalities does the organisation use? Can you also indicate if these are incorporated within the software system? please elaborate.*
 - a) *Planned & Reactive Maintenance*
 - b) *Asset Management*
 - c) *Property Management*
 - d) *Lease Agreements*
 - e) *Health & Safety*
 - f) *Project Management*
 - g) *Condition Surveys*
7. *Are there any limitations with the software system used? please elaborate.*
8. *Are there any upcoming plans for the adoption of new technologies or solutions? please elaborate.*

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police to locate information relevant to your request. I can confirm that the information you have requested is held by Greater Manchester Police.

1. MRI Evolution
2. System has been in use, under various contracts, since 2008
Start Date: April 1st 2020
End Date: March 31st 2024
3. Under review by IS Commercial Manager and the Procurement Governance Group
4. Annual Support & Maintenance: £22k per annum
5. IS Commercial Manager
6.
 - Planned & Reactive Maintenance – incorporated in system
 - Asset Management – incorporated in system
 - Property Management – incorporated in system
7. Nothing that affects our operations
8. None currently planned