

Date: 2nd January 2024
Our ref: FOI/23/011808/O

FREEDOM OF INFORMATION REQUEST REFERENCE NO: FOI/23/011808/O

I write in connection with your request for information dated 14/12/2023, received by Greater Manchester Police (GMP) for the following information:

The number of complaints made to GMP between and including January 2023 to December 2023.

The number of unreported crimes between and including January 2023 to December 2023.

The number of reported crimes between and including January 2023 to December 2023.

This information should be made available to me in electronic format if possible.

CLARIFICATION

By complaints, I mean complaints about the GMP made by the public to the Professional Standards Branch.

Please leave out the second question regarding unreported crimes. The remaining questions are:

Q1 - The number of public complaints made about the GMP between and including January 2023 to December 2023.

Q2 - The number of reported crimes between and including January 2023 to December 2023.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

Question 1

The number of complaints made to GMP between and including January 2023 to December 2023 is **2,984 complaints** as of 22/12/2023.

Please note: this figure only covers complaints received by PSD. This does not include complaints received by other means as Single Online Home or directly to districts.

Question 2

Caveats:

In July 2019, GMP implemented one of the largest IT infrastructure changes in UK policing. The systems are in continual development and the data provided for this request is what the systems currently hold.

- This data contains crimes with a created date between 01/01/23 and 19/01/23, excluding cancelled crimes. Further information about cancelled crimes can be obtained from the Home Office Counting Rules.

There are **245,703 crimes** recorded on GMP systems with a created date between 1st January 2023 and 19th December 2023.