

Our ref: 01/FOI/24/013376/O

Please quote our reference
number when responding

Friday, 04 October 2024

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/24/013376/O

I write in connection with your request for information dated 02/10/2024, I note you seek access to the following information:

I would like to know when the "Banking Protocol" (that helps banks protect customers from incidents of suspected fraud) came into effect in the Greater Manchester area.

I know the Protocol was piloted in London in 2016. I know it was rolled out, outside of London from May 2017 onwards.

I need to know when the Banking Protocol came into effect in the Greater Manchester Police region.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police to locate information relevant to your request. I can confirm that the information you have requested is held by Greater Manchester Police.

GMP became live on this in April 2017.