

Date: 22nd October 2024
Our ref: FOI/24/013458/P

FREEDOM OF INFORMATION REQUEST REFERENCE NO: FOI/24/013458/P

I write in connection with your request for information dated 15/10/2024, received by Greater Manchester Police (GMP) for the following information:

Please could you provide me with the following information, in Excel spreadsheet form if possible:

1) How many mental health incident calls your police force received in the following financial years: 2023/24, 2022/23 and 2021/22.

2) How many mental health incident calls your police force attended in the following financial years: 2023/24, 2022/23 and 2021/22.

CLARIFICATION

Many thanks for this. Please could I have incident data rather than call data?

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

Caveats:

In July 2019, GMP implemented one of the largest IT infrastructure changes in UK policing. The systems are in continual development and the data provided for this request is what the systems currently hold.

- This data contains incidents with a qualifier of G17 'mental health' or G36 'mental health (hospital related)' with a created date between 1st April 2021 and 31st March 2024, excluding incidents with a closing code of L10 Duplicate, L19 Error or L22 Test or training.
- We have assumed that the applicant meant 1st April to 31st March for 'financial year'.

- We have counted incidents as attended where the earliest arrival timestamp field is not blank.
- Counts and proportions of incidents with no recorded arrival are presented as a data quality measure. The fact that arrival was not recorded does not necessarily mean that an incident was not attended. Equally, it is not possible to assume that all incidents with no recorded arrival were attended.

Financial Year	2021-2022	2022-2023	2023-2024
Count of Incidents	16,562	16,006	13,957
Count of Incidents Attended	12,920	12,058	11,313