



Date: 29th August 2024
Our ref: FOI/24/013126/Y

I write in connection with your request for information dated 15/08/2024, received by Greater Manchester Police (GMP) for the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following information from Greater Manchester Police. Please may you provide me with the following if possible:

Figures for public disorder calls, common assault, abusive or insulting behaviour in public from August 2023 to August 2024 for the following names:

Please provide the information in the form Excel, CSV file if possible.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format. We are unable to determine the number of calls made to GMP in relation to the specific topics in the request, as not every call result in an incident and until a incident is recorded we are unable to determine the nature of the call. To determine the nature of each call it would require the call to be listened to in full. A search of GMP's records shows over 800,000 calls which would need to be manually listened too for the period requested. As such it is anticipated to exceed the 18 hour limit.

Therefore as per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

However, in accordance with Section 16(1) – the duty to provide advice and assistance – of the Freedom of Information Act 2000, Greater Manchester Police will be unable able to provide advice for you to reduce the request in order for the force to keep this within the fees limit as the month with the lowest number of calls (60,976) would still exceed the 18 hour limit.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk