



Date: 27/03/2025
Our ref: 01/FOI/25/014215/B

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/014215/B

I write in connection with your request for information dated 12/02/2025, received by Greater Manchester Police (GMP) for the following information:

I am requesting the following information under the Freedom of Information Act because I cannot find it on your website.

1. *How many welfare checks were carried out in 2019, 2020, 2021, 2022, 2023, 2024.*
2. *a) How many calls did you have relating to people sectioned under the Mental Health Act in 2019, 2020, 2021, 2022, 2023, 2024.*
b) How many people did you assist the detaining of under the Mental Health Act in 2019, 2020, 2021, 2022, 2023, 2024.
3. *How many times were you called out to somewhere on the grounds of mental health in 2019, 2020, 2021, 2022, 2023, 2024.*
4. *How many people had to be detained under the grounds of poor mental health in 2019, 2020, 2021, 2022, 2023, 2024.*
5. *How many officers do you have that have training to help deal with mental health issues.*

I do not believe that I have asked for any information which comes under any FOIA exemptions, including section 12.

I respectfully remind you that under the FOIA that under section 16, you must help me obtain the information I have requested.

*Under the FOIA, you have 20 working days to respond to my request.
Should you need to clarify any part of my request, please do so immediately.*

If you need to redact any information, please redact the minimum and explain why you feel the need to do this.

Should you refuse any part of my request, please explain the legal reasons for your doing so in case I wish to appeal.

I also note your clarification, provided on 26/02/2025:

I am referring to people detained under section 135 or 136 of the Mental Health Act.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format. To provide the data requested in question 2A would involve a manual review of all calls received between 2019 and 2024. The only way of determining what each call related to would be to listen to the recording, as not all calls result in an incident being created and in cases when an incident is created, we sometimes receive several calls about the same incident.

GMP received 1,482,086 calls in 2023 alone. Therefore, to comply with the whole of your request and review 6 years' worth of calls would clearly take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk