



Date: 12/08/2025
Our ref: 01/FOI/25/015124/D

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/015124/D

I write in connection with your request for information dated 16/07/2025, received by Greater Manchester Police (GMP) for the following information:

The number of police attendances/calls requested from [REDACTED], a company running a non regulated or authorised Looked After Children care facility, in the past year

The address is [REDACTED]

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

Greater Manchester Police (GMP) does not hold the information that you have requested in an easily retrievable format. To provide the number of calls would involve the recordings of all calls received being listened to in order to determine if they are relevant to your request. Not every call will result in an incident being created and some incidents will receive more than one call.

A search of our records shows that in 2024 GMP received 1,332,162 public calls. At a very conservative estimate of 5 minutes to locate, retrieve and review each file it would take over 100,000 hours to ascertain the data required. Therefore, to comply with the whole of your request the process would take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the

cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.