

Date: 19/08/2025

Our ref: 01/FOI/25/015237/L

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/015237/L

I write in connection with your request for information dated 31/07/2025, received by Greater Manchester Police (GMP) for the following information:

A list of all software products and services used in operations by the force between 1 January 2023 and 31 July 2025, including those products and services procured under the Strategic Partnership Arrangement 2024 (SPA24) and the Digital Transformation Arrangement 21 (DTA21), as well as other routes, such as RM6098 and through Crown Commercial Services.

Clarification - To clarify, by "services" I'm referring only to software, and by "operations" I'm referring only to policing activities, such as public order events and investigations.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format.

The requested information is not recorded and stored in a way that can be easily located and extracted without having to complete a manual review. Each document containing the information for public order events and investigations would have to be interrogated to be able to provide the required information for this FOI request. There is no centrally held file that can be filtered to view this data and it would require multiple units and districts to complete separate reviews to provide a response. Due to the scale of this request and the volume of documents and events that would need to be checked this request would exceed the limitations allowed.

Therefore, as per **Section 12(1)** of the Freedom of Information Act 2000, the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to attempt to keep this within the fees limit, the information you are requesting will need revising with a reduced time frame.

With any request that requires a manual review there is always a chance of a request being refused under S12 due to the enormity of work that is usually needed to provide the data, therefore the resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.