

Date: 30th July 2025
Our ref: FOI/25/015067/L

FREEDOM OF INFORMATION REQUEST REFERENCE NO: FOI/25/015067/L

I write in connection with your request for information dated 07/07/2025, received by Greater Manchester Police (GMP) for the following information:

- 1) In the 2024/25 financial year (1st April 2024 to 31st March 2025), how many crimes were logged by your force where Deliveroo, Just Eat, and/or Uber Eats were recorded as being an element in the offence? [Note: I would hope that this could be determined by a computer search on the "investigation summary field" and/or the modus operandi (MO) of crimes for the company names.]***
- 2) Please provide me with a table showing a breakdown of the crimes from Question 1 that are 'linked' to Deliveroo, Just Eat, and/or Uber Eats by their mention in the MO/investigation summary field. Please break down the total by company.***
- 3) Taking a start date of 1st April 2024 please provide me with copies of the first 10 MOs/investigation summary fields that mention either Deliveroo, Just Eat and/or Uber Eats. [Note: To assist with disclosure and to avoid engaging exemptions under s.40, I am content for names, locations, and other identifying details to be redacted. I am seeking insight into the nature of the incident and how Deliveroo, Just Eat, or Uber Eats were relevant.]***

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

Caveats:

In July 2019, GMP implemented one of the largest IT infrastructure changes in UK policing. The systems are in continual development and the data provided for this request is what the systems currently hold.

This data contains crimes with a created date between 01/04/2024 and 31/03/2025 where the crime description or crime MO description contains 'Deliveroo', 'Just Eat', or 'Uber Eats', excluding cancelled crimes and crimes classified as fraud. Further information about cancelled crimes can be obtained from the Home Office Counting Rules. Details regarding fraud crime can be obtained by contacting the NFIB. Please note:

- The keyword methodology does not account for spelling errors.
- The crime description or crime MO description may contain sensitive information and should be redacted before the data is released to the requester.

Keywords mentioned	Deliveroo	Just Eat	Uber Eats	Just Eat, Uber Eats	Deliveroo, Just Eat
Crime count	65	55	105	2	1

Where redaction occurs within the below descriptions shown by XXX, this relates to Section 40(2) Personal Information, this represents information that identifies a living individual, to disclose this information would breach the principles of the GDPR and the Data Protection Act 2018. Personal data is defined by Article 4 of the GDPR and Part 1 of the Data Protection Act 2018 and means any information relating to an identified or identifiable natural person ('data subject'). An identified natural person is one who can be identified directly or indirectly from that data.

Crime MO Description
AP ordered food XXX via the Uber eats app. The Uber Eats delivery driver collected XXX and never delivered it to the AP. XXX. AP wants to report the parcel stolen.
Theft of Deliveroo delivery by their own driver Deliveroo driver XXX
Theft of a delivery bike. Uber Eats rider has left bike outside XXX
AP works XXX a delivery rider came to pick up an order from Deliveroo for a customer and the policy is in store is that you have to have a bag to put the order in XXX did not have one and then began to get aggressive XXX
Theft of electric bike Call reporting that electric bike has been stolen at XXX works for Deliveroo and left the bike outside XXX
XXX - AP IS STATING THAT XXX ORDERED UBER EATS AND 'I SNIFFED IT AND NEXT THING I KNOW XXX' XXX
THEFT FROM PERSON XXX WAS STOOD OUTSIDE XXX WAITING FOR A DELIVEROO FROVER A CYCLIST WENT PAST AND GRABBED XXX PHONE XXX
ap is uber eats delivery person left bike outside XXX steal the bike XXX
XXXX then orders items on her Amazon and Uber eats account and pays items off XXX account.
RTC vs Cyclist - Ap states XXX had a slight incident" with an uber eats delivery driver. XXX