

Date: 08/12/2025
Our ref: 01/FOI/25/015897/P

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/015897/P

I write in connection with your request for information dated 21/11/2025, received by Greater Manchester Police (GMP) for the following information:

Street Triage refers to a service where police officers work in collaboration with mental health professionals (e.g., NHS staff or crisis teams) to respond to incidents involving individuals experiencing a mental health crisis.

- 1. Does your police force operate a Street Triage scheme as defined above?
(Yes/No)**
- 2. If yes, does the Street Triage scheme cover the entire geographic area of your force?**
- 3. Please provide the number of Street Triage incidents for each year as follows: 2021; 2022; 2023; 2024.
If data is unavailable for any of these years, kindly indicate this accordingly.**
- 4. Is Mental Health First Aid (MHFA) training mandatory for frontline officers in your force?
(Yes/No)**
- 5. If not, what mental health training is currently provided to frontline officers instead of (or in addition to) MHFA?
Please include:**
 - A. The name or type of training**
 - B. Whether it is mandatory or optional**

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

Question 1.
Yes

Question 2.
Yes

Question 3.
GMP have a telephone based street triage type service called MHUT.
In recent years, GMP have also piloted the deployment of Mental Health Joint Response Vehicles (MHJRV'S) on districts in a staggered role out.

Number of incidents that were referred into MHUT:

- This data is collected by Greater Manchester Mental Health (GMMH).
- Please contact GMMH for the 2021 and 2022 data as GMP do not hold this information.
- From our records GMMH provided the below numbers to GMP for 2023 and 2024, however, this information was collated by GMMH. Further clarification on final results should be obtained via GMMH for comparison purposes.
 - 2023 – 4766
 - 2024 – 4384

Number of incidents dealt with by the MHJRV's in Wigan:

2021 – MHJRV in Wigan only – 849 deployments
2022 – MHJRV in Wigan only – 1134 deployments

Data from 2021-2024 for Greater Manchester Mental Health MHJRV's (***other than the above Wigan data***) please contact GMMH as GMP do not hold this information.

Question 4.
No

Question 5.
A. All frontline officers receive mental health training in alignment with the College of Policing Approved Professional Practice.
B. This is mandatory.