

Date: 11/12/2025
Our ref: 01/FOI/25/015854/E

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/015854/E

I write in connection with your request for information dated 13/11/2025, received by Greater Manchester Police (GMP) for the following information:

Following the confirmation that Oldham Police Station has been operating on temporary reduced public opening hours for over 14 months, could you confirm if any other stations are also operating temporary reduced public opening hours?

- ***If so, please could you confirm which stations are operating reduced hours,***
- ***what the reduction in hours are,***
- ***and how long they have been in place for.***

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm some of the information requested is held by GMP.

Please see below the data held. Some data may not be held in a recorded form, however on this occasion we have attempted to answer all parts. Not all data is held in a recorded form regarding-

- **and how long they have been in place for.**

Please note - The operating time of the enquiry counters are reflected as they are advertised. However, there are exceptions which can be beyond our control due staff illness or vacancies. This will differ from one area to another and often be a temporary situation. This position can change quite quickly for the aforementioned reasons. This is not specific to one area or enquiry counter, the situation will vary across Greater Manchester whilst we work towards ensuring that enquiry counters are open though the period we have pledged. For these reasons some areas may face disruption to the standard operating times and this can be on a week by week basis, therefore the exact opening times for GMP front desks cannot all be provided on this request.

Rochdale
Operating full

Bolton

Monday to Friday – Full Opening Hours 08:00Hrs to 20:00Hrs	Monday to Friday – Reduced Opening Hours 08:00Hrs to 18:00 Hrs	Saturday & Sundays – Full Opening Hours 10:00Hrs to 18:00Hrs	Saturday & Sundays – Reduced Opening Hours	Public Holidays Open 10:00Hrs to 18:00Hrs	Public Enquiry Counter Closed
Days	Days	Days	Days	Days	Days
84	169	104	NIL	5	3 (25/12/24, 26/12/24, 01/01/25)

Wigan

Monday to Friday – Full Opening Hours 08:00Hrs to 20:00Hrs	Monday to Friday – Reduced Opening Hours 08:00Hrs to 18:00 Hrs	Monday to Friday - CLOSED	Saturday & Sundays – Full Opening Hours 10:00Hrs to 18:00Hrs	Saturday & Sundays – CLOSED	Public Holidays Open 10:00Hrs to 18:00Hrs	Public Holidays CLOSED
Days	Days	Days	Days	Days	Days	Days
160	92	1	97	7	5	3 (25/12/24, 26/12/24, 01/01/25)

City of Manchester/Town Hall

Both front desks have operated on a reduced schedule for the last 18months due to staffing levels. Opening hours are decided on a week by week basis until further notice.

Tameside.

Currently Tameside is running at almost full capacity, however some weekdays/weekends the front desks will close slightly earlier due to resources. This will be reviewed each week until ongoing recruitment is completed.

Salford

The operating time of the enquiry counters are reflected as they are advertised. Subject to change as outlined above.

Trafford.

Operating as normal

Stockport.

Stockport and Ashton both aim to open at their normal hours, however due to staffing levels they have at times operated slightly different hours for the past 24months. This is currently in review following a recent recruitment drive.

Bury

Bury police station will now be operating from 17/11/2025 Monday-Friday 8am-6pm and Saturday-Sunday 10am-6pm. This is a temporary measure until we recruit further staff.