

Date: 12/12/2025
Our ref: 01/FOI/25/015978/P

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/015978/P

I write in connection with your request for information dated 08/12/2025, received by Greater Manchester Police (GMP) for the following information:

Revised from **01/FOI/25/015829/S**

Please provide the following data held by Greater Manchester Police for the past three calendar years (2023, 2024, and 2025 to date):

Complaints Received

Question 1.

- a) The total number of complaints submitted to Greater Manchester Police each year.***
- b) A breakdown by category or type of complaint, as defined or classified within the force's internal recording system (for example, conduct, service delivery, discrimination, use of force, etc.).***
- c) The outcome of each complaint, including but not limited to:***

Upheld / not upheld

Withdrawn

Locally resolved / service recovery

Referred for misconduct / gross misconduct proceedings

If available, please provide this information in tabular format showing year, complaint type, and outcome.

Referrals to the Independent Office for Police Conduct (IOPC)

Question 2.

- a) The total number of referrals made to the IOPC in each of the past three years.***
- c) Where recorded, a summary of the nature of the incidents referred (e.g., death or serious injury following police contact, conduct matter, etc.).***

Suspensions and Restricted Duties

a) The number of GMP officers and staff members currently:

Suspended from duty, and

On restricted or desk duties pending investigation or hearing.

Please also provide, where held, a breakdown by rank or staff grade.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

Due to some low results, some data may have been replaced with X as by providing all this information split as you have requested would significantly increase the likelihood of identifying the individual(s) concerned, and as such the exemption under S40(2) – Personal Information, would be engaged and result in information being refused. By replacing the data this way, it can be provided in its entirety.

- Until October 2024 online complaints were logged outside of PSD so we have provided figures on PSD data only.
- Please note – Some complaints may have been handled by individual districts, and these may not be in the following results. As such to locate, extract and provide all these would exceed the time limits of the FOIA.
- Data has been run up to & including 30/11/25.

Question 1.

- A. 2023 - 3157 complaints
2024 - 5331 complaints
2025 - 8767 complaints

B. See table below.

Allegation Type	2023	2024	2025
Abuse of position for financial purpose	5	X	12
Abuse of position for other purpose	18	44	37
Abuse of position for sexual purpose	5	5	X
Abuse of position for the purpose of pursuing an inappropriate emotional relationship		5	
Accessing and handling of information from other sources	10	15	7
Age	X	5	6
Bail, identification and interview procedures	107	283	302
Decisions	629	1458	1431
Detention in police custody	411	754	615
Disability	107	215	255
Disclosure of information	150	180	175
Discreditable conduct	154	122	109
Evidential procedures	141	326	203
Gender reassignment	7		9
General level of service	367	484	461
Handling of information	76	60	40
Handling of or damage to property/premises	496	787	1050

Impolite and intolerant actions	340	735	729
Impolite language/tone	378	653	782
Information	658	1513	1613
Lack of fairness and impartiality	158	316	332
Marriage and civil partnership		X	
Obstruction of justice	93	83	42
Organisational corruption	20	10	10
Other	62	93	55
Other policies and procedures	189	508	372
Other sexual conduct	X	11	6
Out of court disposals	11	17	22
Overbearing or harassing behaviours	298	554	416
Police action following contact	3105	5147	5908
Power to arrest and detain	489	878	737
Race	289	396	333
Religion or belief	9	36	17
Searches of premises and seizure of property	358	706	945
Sex	67	107	92
Sexual assault	27	38	35
Sexual harassment	6	X	X
Sexual Orientation	15	14	21
Stops, and stop and search	217	292	273
Unprofessional attitude and disrespect	606	944	989
Use of force	1465	2144	1564
Use of police systems	29	33	31
Use of police vehicles	116	98	155

C. See table below.

Allegation Outcome	2023	2024	2025
Case to answer	29	11	X
No case to answer	87	76	39
No further action required	290	407	305
Not determined if the service acceptable	761	1383	680
Not Resolved - moved to Schedule 3		X	X
Not Resolved - NFA	199	219	265
Ongoing	1256	2611	5152
Resolved	2037	5708	8246
The service provided was acceptable	5816	7919	4566
The service provided was not acceptable	993	1608	860
Withdrawn	225	131	79

Question 2.

A. 2023 358

2024 381
2025 334

C. See tables below.

CaseType	Reason for Referral - 2023
Complaint	Abuse of authority for sexual gain
	Called In
	Criminal offence or discriminatory behaviour likely to lead to discipline
	Death or serious injury
	Other
	Relevant offence
	Serious assault
	Serious corruption
	Serious sexual offence
	Voluntary
Conduct	Abuse of authority for sexual gain
	Called In
	Criminal offence or discriminatory behaviour likely to lead to discipline
	Death or serious injury
	Other
	Relevant offence
	Serious assault
	Serious corruption
	Serious sexual offence
Miscellaneous	Death or serious injury
	Serious assault
	Serious sexual offence

CaseType	Reason for Referral - 2024
Complaint	Abuse of authority for sexual gain
	Called In
	Criminal offence or discriminatory behaviour likely to lead to discipline
	Death or serious injury
	Other
	Relevant offence
	Serious assault
	Serious corruption
	Serious sexual offence
	Voluntary
Conduct	Abuse of authority for sexual gain
	Criminal offence or discriminatory behaviour likely to lead to discipline
	Death or serious injury
	Gravity or exceptional circumstances
	Other
	Relevant offence
	Serious assault
	Serious corruption
	Serious sexual offence
	Voluntary
Miscellaneous	Death or serious injury

CaseType	Reason for Referral - 2025
Complaint	Abuse of authority for sexual gain
	Criminal offence or discriminatory behaviour likely to lead to discipline
	Death or serious injury
	Gravity or exceptional circumstances
	Other
	Relevant offence
	Serious assault
	Serious corruption
	Serious sexual offence
	Voluntary
Conduct	Abuse of authority for sexual gain
	Called In
	Criminal offence or discriminatory behaviour likely to lead to discipline
	Death or serious injury
	Other
	Relevant offence
	Serious assault
	Serious corruption
	Serious sexual offence
	Voluntary
Miscellaneous	Death or serious injury

Question 3.

	Restricted	Suspended	Grand Total
Officer	99	77	176
Staff	29	21	50