



Date: 29/01/2025
Our ref: 01/FOI/25/013950/R

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/013950/R

I write in connection with your request for information dated 09/01/2025, received by Greater Manchester Police (GMP) for the following information:

1. *Calls for Service: (For each of the years 2019 2020 2021 2022 2023)*
 - a. *Total calls for service 101 999*
 - b. *Total number of call related to mental health*
 - c. *Total number of calls related to suicide*
 - d. *Total number of safe and well checks per year.*
2. *Recruitment and retention (For each of the years 2019 2020 2021 2022 2023)*
 1. *Total number of police officers recruited as student officers each year*
 2. *Total number of resignations/dismissals from those recruited in the first 24 months of service*
3. *Training (For each of the years 2019 2020 2021 2022 2023)*
 - a. *Total number hours allocated to National Decision Model (NDM) Training for student officers in their first 24 months service.*
 - b. *Is there an assessment process that assesses student officers decision making in the first 24 months service. If yes please provide details of the assessment process used.*
 - c. *Does your force have NDM assessors specifically tasked with reviewing decision making of student officers making in the first 24 months service? If no, is this part of the Police Action Checklist (or equivalent) for student officers with their tutor constable?*
 - d. *Does your force routinely review student officers' decision making to ensure it is accurate, consistent and effective. If yes, please provide the details of the review process and explain the methodology by which decisions are considered accurate, consistent and effective.*

- e. *How many training sessions, by breakdown of mandatory training and additional training have been delivered to student officers on mental ill health, suicide, and suicide prevention in the first 24 months service.*
 - f. *How many training sessions, by breakdown of mandatory training and additional training have been delivered to student officers on the college of policing suicide and bereavement response in the first 24 months service?*
 - g. *Does your force train preventable harm to student officers in the first 24 months of service? If yes, please provide details of the training delivered and the learning outcomes.*
4. *Procedure (For each of the years 2019 2020 2021 2022 2023)*
- a. *Does your force have a standalone suicide prevention policy? If yes, please provide details of that policy or a copy of it.*
 - b. *Was your force engaged in the Department of Health and Social Care National Partnership Agreement: Right Care, Right Person RCRP?*
 - c. *Has your force engaged with the Crisis Care Concordat' CCC that existed since 2014 to ensure partner agencies worked together to deliver a high quality response in cases of mental illness?*
 - d. *Does your force operate a mental health triage care (or equivalent) If yes, please provide details of the date the unit became effective, the shift pattern hours and the total number of officers allocated to this unit*
5. *Prevention of future death reports (For each of the years 2019 2020 2021 2022 2023)*
- a. *Total number of prevention of future death reports issued by the Coroner to the Chief Constable*
 - b. *Of those reports, the total number that related to a suicide incident.*
 - c. *Of those reports, the total number that related to a death following police contact*

Result of Searches

Greater Manchester Police (GMP) does not hold the information that you have requested in an easily retrievable format. To provide the data requested in questions 1 b, c, and d would involve a manual search of all 999 call records to establish if they would be relevant to your request, as not all calls result in the creation of an incident.

A search of our records shows that we received 1,332,162 calls to 999 in 2024. To determine whether the calls are relevant to your request would require each call to be listened to in full. To do so would far exceed 18 hours, and as a result also exceed the £450.00 cost limit to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this

point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.

Although excess costs remove GMP's obligations under the Freedom of Information Act 2000, as a gesture of goodwill (see below information), I have supplied information, relative to your request, that was retrieved / available before it was realised that the fees limit would be exceed. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

1.

a.

Calls for service	2019	2020	2021	2022	2023
999	627,942	586,847	635,587	622,506	615,268
101	1,452,151	1,183,808	966,870	873,546	861,184

4.

- a. GMP does not have a standalone suicide prevention policy.
- b. Yes via the College of Policing and the national RCRP team.
- c. Yes, we have a structure of meetings within GM and GMP regularly attend and are active in all.
- d. Yes, established in August 2018, staffed 24/7 by mental health practitioners from the two mental health trusts that cover Greater Manchester and based in the police control room. There is an ops manager, a clinical lead and several Band 6 MH practitioners.