

Date: 01/02/2025
Our ref: 01/FOI/25/014005/P

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/014005/P

I write in connection with your request for information dated 20/01/2025, received by Greater Manchester Police (GMP) for the following information:

Data is requested from 2014 to the present if available. If data is not available from 2014, please provide information from the earliest year for which data is available, and state that year.

- 1. Between 2014 (or the earliest year from which data is held) and 2024, how many police stations have closed in your force?***
- 2. Of the police stations that were closed, how many had front counters open to the public?***
- 3. Between 2014 (or the earliest year from which data is held) and 2024, how many police stations have opened in your force area?***
- 4. Of those police stations that were opened, how many had front counters that still remain open to the public?***

Based on the personal knowledge of relevant parties now e.g. individual(s) responsible for the force's estate and/or front counter services:

- 5. Where stations with front counters closed and were either closed completely or not replaced by a new station with a front counter, what was mainly the rationale for this?***
 - a. to reduce costs/save money***
 - a. lack of use by the public***
 - a. the availability of alternative services e.g. online***
- 6. Does your force have any plans to close front counters in the future? YES/NO. If yes, why (please select from options above).***
- 7. Does your force have any plans to open front counters in the future? YES/NO. If yes, why (please provide a short description).***

A police station is defined as any building where officers and staff are permanently based.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

1. 11
2. 0
3. 3
4. 0
5. GMP do not record reasons why police stations are closed, however all police stations that do close are due to being deemed no longer necessary (whether for operational reasons or due to condition).
6. Currently, there are no plans to close any front enquiry counters.
7. GMP does have front enquiry counters open at many of the police stations across Manchester. There are however GMP owned buildings that are not always occupied and therefore do not have open enquiry counters. Where this is the case, GMP have phones outside of the stations for use by the public. This line goes to the Force Communication Centre to enable the public to speak to someone.