

Date: 10/02/2025

Our ref: 01/FOI/25/014030/Q

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/014030/Q

I write in connection with your request for information dated 21/01/2025, received by Greater Manchester Police (GMP) for the following information:

- 1. Can I have your records about sales of personal data from 2023 (01.01.2023) to 2024 (31.12.2024), including trading partners and money earned from transactions?***
- 2. Do you use tracking cookies on your website, and can I have a list of third parties that you share personal data with?***
- 3. Have you received any complaints about how you handle personal data? This includes collecting, storing, sharing or selling, as well as wider processing practices. Please can I view records about these complaints for 2023 and 2024?***
- 4. How many subject access requests did you receive in the period 2023-2024, broken down by year? What types of personal data did they typically receive? For example email addresses, home addresses and telephone numbers?***
- 5. How many data breaches have you experienced for the past 5 years (broken down by each year)?***

To clarify your queries on question three about complaints, this would be anyone who has contacted to raise a complaint about their data being misused or that you weren't holding it securely.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm some of the information requested is held by GMP.

However, GMP does not hold some of the information that you have requested in an easily retrievable format

GMP would not be able to complete question 4 of this request without completing a manual review to determine "what types of personal data did they typically receive". Each individual SAR would need to be interrogated as this information is not stored in a central location. Initial searches have brought back over 8,000 SARs for 2023 – 2024 and as such this request will not be able to be completed in under 18hrs.

Therefore, as per **Section 12(1)** of the Freedom of Information Act 2000, the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is locating, retrieving and extracting any further information would only add to the already exceeded time obligations and so no other searches have been completed at this stage.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to attempt to keep this within the fees limit, the information you are requesting will need revising to seek the total number of SARs for 2023-2024 only without further breakdowns. With any request that requires a manual review there is always a chance of a request being refused under S12 due to the enormity of work that is usually needed to provide the data, therefore the resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.