



Date: 17/02/2025
Our ref: 01/FOI/25/014041/T

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/014041/T

I write in connection with your request for information dated 22/01/2025, received by Greater Manchester Police (GMP) for the following information:

I am writing under the FOI Act 2000 to attain the following information:

Can you please provide me with the following data.

I would like a month by month break down from January 2023 to January 2025 of the number of incidents where NWAS staff asked for assistance to attend a job they were on, the amount of incidents that were not responded to (if reasons are available, that would be great), the amount of incidents that were responded to (and if possible the results of those incidents).

If the expense amounts are too much for the above in line with the parameters set out in the FOI Act then I would like it reduced to June 2023 - January 2025.

If the amounts are still too much then the two years requested with just the amount of incidents where NWAS requested assistance and the number of incidents that were responded to will suffice.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format. To provide the data requested would involve a manual search of all incident records, as there are no current identifiable or reportable features that would confirm an incident is in

relation to NWS asking for police assistance or attendance. The only way in which this could be facilitated would be for a keyword search to be conducted on all incident data within the time frame requested. There would then need to be a manual review of those incidents to determine whether they are relevant to your request.

A keyword search of our records for "NWS" shows that there would be 20,202 incidents that would have to be manually reviewed. At a very conservative estimate of 5 minutes to locate, retrieve and review each file it would take approximately 1,680 hours to ascertain the data required, and that would only be for that one keyword.

Therefore, to comply with the whole of your request the process would take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk