



Date: 07/03/2025
Our ref: 01/FOI/25/014186/N

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/014186/N

I write in connection with your request for information dated 10/02/2025, received by Greater Manchester Police (GMP) for the following information:

Please could I request the following information Under the Freedom of Information Act:

- 1) *Number of mental health related police call outs each year since, and including, 2019.*
- 2) *Number of people detained by police on mental health grounds each year since, and including, 2019.*
- 3) *What's the police budget for mental health cases each financial year since, and including, 2019.*
- 4) *Of the people detained in a cell how many were mental health cases each year since, and including, 2019.*

Please could you provide this information by email, preferably in a spreadsheet.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format. To provide all of the data requested in question 4 would involve a manual search of all

custody records as the information for 2019 and 2020 is not recorded in the central custody database.

Therefore, to comply with the whole of your request the process would take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. For the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

If you decide to make a revised request, please clarify exactly what you mean by "call outs" in Question 1. "Call outs" is not a term that we use. Are you referring to 999/101 calls received, incidents recorded, or incidents attended?

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk