

Date: 04/07/2025
Our ref: 01/FOI/25/014955/E

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/014955/E

I write in connection with your request for information dated 17/06/2025, received by Greater Manchester Police (GMP) for the following information:

- 1. Have you trialed or implemented any generative AI tools?**
- 2. Does Greater Manchester Police currently use artificial intelligence (AI) in any public-facing capacity? (e.g. chatbots, virtual agents, digital assistants, facial recognition)**
- 3. What was your total spend on AI or automation technologies in the financial year 2023/24?**
- 4. Do you plan to increase your budget for AI and digital citizen engagement tools in the financial year 2025/26?**
- 5. Have you measured any cost savings or improvements in citizen satisfaction as a result of AI or digital tools? If so, please share any available data.**
- 6. How are you measuring the public perception of Greater Manchester Police using AI?**
- 7. If you are, have the results been positive?**

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

1. No
2. No
3. £0.00
4. Yes, for AI only.
5. No information held.
6. No information held.
7. No information held.