

Date: 23/07/2025
Our ref: 01/FOI/25/015134/F

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/015134/F

I write in connection with your request for information dated 17/07/2025, received by Greater Manchester Police (GMP) for the following information:

Q1 How many instances of parcel theft (i.e. parcels stolen from somebody's doorstep, or other cases where thieves steal a package, for example by impersonating a delivery person or homeowner) were reported between 01/08/2024 and 31/07/2025?

Q2 If possible, please can you provide a monthly break down of the number of reported instances of parcel theft (i.e. parcels stolen from somebody's doorstep, or other cases where thieves steal a package, for example by impersonating a delivery person or homeowner) within the date range provided in question one. Or, if this is not possible, any data that would make it possible to calculate this?

Q3 If possible, please can you share either the total reported value of stolen parcels for the date ranges provided in question one or, if this is not possible, any data that would make it possible to calculate this?

Q4 If possible, please can you share the most common time of day when parcels were stolen (using the date ranges provided in question one) in the following format, or, if not possible, any data that would make it possible to calculate this?

- A - 09.01 - 17.00
- B - 17.01 - 22.00
- C - 22.01 - 09.00

Q5 If possible, please can you share the most common age of the people reporting theft (for the date ranges provided in question one) in the following format, or any data that would make it possible to calculate this?

- A - 21 and under
- B - 22-34

- C - 35-44
- D - 45-54
- E - 55-64
- F - 65 and over

Q6 If possible, please can you estimate how long (hours per month) in total that the force spent on any work relating to reported theft of parcels?

Q7 If possible, please can you share the number of reports you received split by type of dwelling/address where the reported incident took place?

- Detached house or bungalow
- Semi-detached or terraced house
- Apartment/flat
- Office/business
- Any other

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format.

For GMP to be able to provide a response to this request it will require a substantial manual review of all the recorded thefts for the time periods requested. Our systems do not have a searchable field to be able to easily determine what items have been stolen/taken and so a review would be the only way to extract this information. For the time frame you have requested, there have been over 78,000 records logged and so to review each one would far exceed the 18hr permitted to provide this information.

If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is locating, retrieving and extracting any further information would only add to the already exceeded time obligations and so no other searches have been completed at this stage.

Therefore, as per **Section 12(1)** of the Freedom of Information Act 2000, the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

In this instance, Greater Manchester Police will be unable to provide advice for you to reduce the request in order for the force to keep this within the fees limit in accordance with Section 16(1), the duty to provide advice and assistance, of the Freedom of Information Act 2000.