

Date: 09/06/2025
Our ref: 01/FOI/25/014741/S

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/014741/S

I write in connection with your request for information dated 12/05/2025, received by Greater Manchester Police (GMP) for the following information:

I would like to make a request under the Freedom of Information Act 2000 for information regarding the police officer mobile app used by your service, as well as related technologies. To ensure I receive as comprehensive a response as possible, I kindly request the following details:

1. Supplier and Contract Information:

- A. The name of the current supplier for your police officer mobile app (e.g., Motorola Pronto, or others).**
- B. The start and end dates of the contract.**
- C. The total value of the contract, as well as the number of licenses currently in use.**
- D. The annual contract value, if available.**
- E. If the solution was sourced through another organisation (e.g., the council or a consortium), please provide details of that organisation.**

2. Contractual and Procurement Details:

- A. A copy of the original technical specification and tender documents used in the procurement of the police officer mobile app.**
- B. The names of any suppliers who bid for the contract, along with how they scored across each evaluation domain (e.g., quality, cost, and overall score).**
- C. A summary of the procurement process used, including the weighting of different evaluation criteria.**

3. Contact Information:

- A. The name, email address, and phone number of the system owner or key contact responsible for the police officer mobile app software within your service.**
- B. The department in which the system owner is based.**

4. Related Technology Systems:

- Please provide details of any additional technology systems integrated with or complementing your police officer mobile app, such as:**
 - A. . Incident management systems**
 - B. . Mobile communications platforms**
 - C. . Vehicle tracking or telematics systems**
 - D. . Command and control systems**
 - E. . Mapping and Geographic Information Systems (GIS)**
- For each system, please provide the supplier name, contract start and end dates, contract value, and renewal date.**

5. Collaborative or Shared Procurement:

- A. If your service participates in any shared or collaborative purchasing frameworks for technology (e.g., with other authorities or consortia), please provide details of these frameworks or partnerships, and the contracts awarded through them.**

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

However, I am not obliged to provide all the information requested as exemptions apply.

The exemption which applies to **Question 2a and 2b** is:

Section 43(2) – Commercial Interest

Section 43(2) is a prejudice based and qualified exemption, as such is subject to a harm and public interest test. Please see below.

Section 17 of the Freedom of Information Act 2000 requires Greater Manchester Police, when refusing to provide such information (because this information is exempt) to provide you, the applicant, with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

Harm

Disclosure of the original tender documents, along with the technical specifications provided, methodologies and pricing could allow competitors to undercut or replicate winning bids in any future procurements. This could also lead to a breach of confidentiality as many contracts involve techniques or financial models which may be protected by confidentiality clauses.

Disclosure could lead to companies becoming less likely to provide bids due to the fear their sensitive information will be released, making the market competition much smaller.

In addition, revealing pricing structures into the public domain could lead to collusion or price fixing in future tenders.

Factors Favouring Disclosure

Disclosure would promote transparency and accountability in the use of public funds. This would also lead to the public's ability to scrutinise procurement decisions and ensure fairness.

Factors Favouring Non-Disclosure

In maintaining the exemption, non-disclosure would protect the commercial interests of suppliers, particularly where disclosure could reveal trade secrets, pricing strategies, or operational methodologies. Non-disclosure would preserve a level playing field for future bidders, supporting fair competition and value for money.

In addition, this response would maintain the integrity of the procurement process, ensuring suppliers continue to engage confidently and openly. Providing the requested information may discourage suppliers from bidding due to fears of post award disclosure, which could reduce the number and quality of future bids.

Balance Test

When balancing the public interest Greater Manchester Police has to consider whether the information should be released into the public domain. The most persuasive reason for disclosing the information would allow for a better-informed public awareness and debate, which needs to be weighed against the strongest reason for non-disclosure, which in this case is the harm to the effectiveness of the procurement process and the harm to the commercial interests of suppliers.

In this instance the case for disclosure is not made for this part of the request.

The exemption which applies to part of 3a is.

Section 40(2) Personal Information

The name, email and phone number in question 3A is exempted from disclosure under **Section 40(2) Personal Information** – this information constitutes personal data of an identifiable living individual/s, and to disclose this information would breach the principles of the General Data Protection Regulation (GDPR) and the Data Protection Act 2018. Personal data is defined by Section 1 of the Data Protection Act 2018 and means data that relates to an individual who can be identified directly or indirectly from that data.

Section 40 is an absolute exemption with no requirement to complete a public interest test.

Please see the remaining data that can be provided.

Question 1.

- A. HCL
- B. 01/10/2024 to 31/07/2027 plus 1 year extension.
- C. The mobile element is circa £4million. There are 8,000 licences
- D. Circa £1million for mobile.
- E. N/A

Question 2.

- A. See Exemption above.
- B. See Exemption above.
- C. A procurement was conducted using a G-Cloud 13 search and assessing suppliers on capabilities and price.

Question 3.

- A. See Exemption above. All other contact can be made via <https://www.gmp.police.uk/police-forces/greater-manchester-police/areas/greater-manchester-force-content/au/about-us/tenders-and-business/>
- B. IT Digital Directorate.

Question 4.

- A. PoliceWorks, NEC, Start Date – 20/08/24 to 19/08/26 Plus one year extension.
- B. Platforms VPN – Microsoft Intune. Renewed Annually in April and part of our Microsoft licencing agreement. Cost of this element is unknown. Current contract started 1st April 2024 and runs to 31st March 2027.
EE are the carrier service. Cost is circa £300K per annum. Start Date 01/08/23 to 31/07/26 plus 2 one-year extensions.
- C. N/A
- D. Controlworks, NEC, Start date 31/06/23 to 30/06/2030 plus 3 years of extensions. Value circa £400K per annum.
- E. Part of the mobile app.

Question 5.

- A. N/A.