



Date: 23/06/2025
Our ref: 01/FOI/25/014832/U

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/014832/U

I write in connection with your request for information dated 27/05/2025, received by Greater Manchester Police (GMP) for the following information:

Under the Freedom of Information Act 2000, please can you disclose the following information:

1. The number of data breach incidents the force has had in the last three years (Broken down by financial years 2022/23, 2023/24 and 2024/25)

1a) Of those, how many were cyber incidents? (Broken down by years as above)

1b) Can these be broken down by year and by incident type? E.g. instances where data was emailed to the incorrect recipient or cases of loss/theft of devices containing personal data etc.? (Broken down by years as above)

2. How many compensation claims have been brought against the force for data breaches in the last three years (Broken down by financial years 2022/23, 2023/24 and 2024/25)

2a) Of those, how many were settled with compensation and how many were refused?

2b) How much has the force paid out in compensation for data breach claims in the last three years? (Broken down by years as above)

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that some of the information you have requested is held by GMP.

Greater Manchester Police (GMP) does not hold the information that you have requested in an easily retrievable format. To provide the data requested in question 2 would involve a manual search of all PL claims made in the last 3 financial years to see if they are relevant to your request.

A search of our records shows that there are 1,007 such claims that would have to be reviewed. At a very conservative estimate of 5 minutes to locate, retrieve and review each file it would take approximately 84 hours to ascertain the data required.

Therefore, to comply with the whole of your request the process would take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk