

Date: 06/06/2025

Our ref: 01/FOI/25/014818/W

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/014818/W

I write in connection with your request for information dated 22/05/2025, received by Greater Manchester Police (GMP) for the following information:

I'd like to make a request under the Freedom of Information Act 2000 for data/information about the number of callouts to mental health and suicide incidents attended by your service. At Samaritans, we know that emergency services like ambulances, fire and rescue services and police forces are saving lives as the first responders to people who are in suicidal crisis. But, we also know that emergency service workers don't always feel best supported to respond to suicide incidents. We are advocating for Government and relevant bodies to properly support the emergency services with the skills and resources they need to respond to and support people who are suicidal.

To build our national understanding of how many suicide incidents emergency services across England are attending, we are submitting FOI requests to ambulance trusts and police forces across the country.

1. How many mental health incidents did your service respond to in these years? Please also indicate what percentage of total incidents were mental health incidents if possible:

- a) 2020***
- b) 2021***
- c) 2022***
- d) 2023***
- e) 2024***

2. How many suicide attempts and self-inflicted incidents did your service respond to in these years? Please also indicate what percentage of total incidents were suicide attempts and self-inflicted incidents if possible:

- a) 2020***
- b) 2021***

- c) 2022
- d) 2023
- e) 2024

3. Please briefly outline any training your staff receive on the below areas, including what the training covers and the named training provider if externally delivered:

- a) Suicide prevention
- b) Suicide postvention

4. If there is suicide prevention training in place, is it currently mandatory for all staff? If the training is not mandatory, please indicate which staff it is offered to.

5. If there is suicide prevention training in place, please indicate how many staff members received training in 2024 in:

- a) Number of total staff who received training
- b) Percentage of total staff who received training.

Please can you provide the responses to the above questions in an electronic format to [REDACTED]

Please provide any detail you are able to. If it is not possible to provide all the information requested, please provide advice and assistance, under the Section 16 obligations of the Act, as to how we can refine our request.

Thank you very much for your time. I look forward to your response.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm some of the information requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format.

To respond to question 2 of this request, GMP would need to undertake a substantial manual review of the incidents that matched this request. Since GMP implemented RCRP (Right Care, Right Person) we have had a qualifier that is specific to suicide and self-harm as stated above, however prior to this date this information would need to be obtained by conducted a manual review of incidents where those keywords had been located, this will be incredibly time consuming and to give an indication of the volume that may require a review if this work is to be undertaken I have conducted a keyword search for the term 'Suicide' and this has returned 27,446 incidents in the 5 year period requested. For this reason, this part of the request will not be able to be completed.

If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is locating, retrieving and extracting any further information would only add to the already exceeded time obligations and so no other searches have been completed at this stage.

Therefore, as per **Section 12(1)** of the Freedom of Information Act 2000, the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to attempt to keep this within the fees limit, the information you are requesting will need revising with a reduce time frame for question 2. RCRP was introduced on 30/09/2024. However, the resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.