

Date: 19th May 2025
Our ref: FOI/25/014773/A

FREEDOM OF INFORMATION REQUEST REFERENCE NO: FOI/25/014773/A

I write in connection with your request for information dated 15/05/2025, received by Greater Manchester Police (GMP) for the following information:

1) How many non-crime hate incidents have been recorded by your force in the (a) 2023 and (b) 2024 calendar year?

NOTE: I understand non-crime hate incidents are recorded through the 'Hate Crime Operational Guidance (HCOG)' issued by the College of Policing. According to the guidance, a non-crime hate incident is an incident which is perceived, by the victim or any other person, to be motivated by hostility or prejudice towards one of the following: disability; race; religion; transgender identity and sexual orientation.

2) In relation to the non-crime hate incidents recorded in 2024 please provide a breakdown by the hate motivation? Please provide this using the categories you use for this task, however, I would expect that some or all of the following would be included: Alternative subculture, disability, race, religion, sexual orientation, transgender, anti-semitic, asylum seeker/refugee, gypsy/traveller, islamophobic and migrant worker.

3) In relation to all non-crime hate incidents that were logged by your force in the calendar month of September 2024 could you please provide me with (i) the exact nature of the actions or exact words used, (ii) where it was carried out (either a location such as school, workplace, street etc, or a specific social media platform/internet, and (iii) the age of the perpetrator if known.

NOTE: In Question 3 I am content for any details to be redacted so that the identity of the victim and perpetrator are not disclosed, but I would like as much detail about the circumstances of the incident as possible.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP. However, I am not obliged to provide all the information requested as exemption applies.

When refusing to provide such information because an exemption applies, Section 17(1) of the Freedom of Information Act 2000 requires GMP, to provide you - the applicant - with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The requested information in **question 1 and 2** is exempt under **Section 21 – Information accessible to applicant by other means**. The information referred to is already available in the Public Domain. Please follow the link below.

[Hate crime performance data | Greater Manchester Police](#)

Question 3

Caveats:

In July 2019, GMP implemented one of the largest IT infrastructure changes in UK policing. The systems are in continual development and the data provided for this request is what the systems currently hold.

- This data contains non-crime hate incidents with a created date in September 2024, excluding cancelled records. Further information about cancelled records can be obtained from the Home Office Counting Rules.
- We are aware of various system issues affecting committed at locations for new and migrated crimes (see below for details). These issues mean that data for a specific location may include crimes that did not happen in that location and/or exclude crimes that did.
 - Some records do not have an address because e.g. the address has been recorded in a non-standard format or as map coordinates.
- We are aware of a system issue that allows more than one committed at address to be added to a record, which is incorrect as stated in the Home Office Counting Rules. This issue affects 2 records in this response.
- Please note:
 - The address recorded may not be where the incident happened e.g. where the crime happened in the street and the address was used as a reference point.
 - There may be more than one variation of the same address.
 - The address may need to be redacted before the data is released to the requester.
- Victims and offenders should not be attached to non-crime hate incidents as per the Home Office counting rules, therefore we cannot answer the following parts of part 3:

(iii) the age of the perpetrator if known.

Redactions are shown by 'XXX' in the below crime descriptions, this relates to Section 40(2) Personal Information, this represents information that identifies a living individual, to disclose this information would breach the principles of the GDPR and the Data Protection Act 2018. Personal data is defined by Article 4 of the GDPR and Part 1 of the Data Protection Act 2018 and means any information relating to an identified or identifiable natural person ('data subject'). An identified natural person is one who can be identified directly or indirectly from that data.

Crime MO Description
Informant receives text message saying "XXX"
AP has been refused service XXX , but did not give a reason, AP believes this is due to being muslim XXX.
Whilst on the phone to a call taker reporting a separate incident the caller has using racist phrases such as "XXX". These were not directed to anyone and not in public.
hostile adult XXX appears to be having argument XXX: "XXX said that XXX believed XXX was not being served as XXX was not from same country as the person not serving food. appears XXX felt racially discriminated against
XXX handed out leaflets with comments which could be construed as being homophobic XXX
XXX have approached the school. The offender has left a letter XXX uses hate speech in the letter XXX.
XXX TOLD AP TO GET OUT OF THE PARK SAYING "XXX" , AP BELIEVES XXX WAS TARGETED DUE TO BEING A TRANS
XXX AP then said 'XXX' which AP believes it hate based. Offender was making threats
XXX AP then said 'XXX' which AP believes it hate based. Offender was making threats
XXXoffender places leaflets on seats on bus. Leaflets are promoting hatred towards the gay community providing statistics XXX.
XXX offender makes threats to punch AP XXX. Offender calls the AP " XXX" and refuses to pay XXX.
XXXoffender, XXX sent abusive messages XXX', ap has a disability
XXXshouting racist comments in public toilets. - "XXX"
Offender calls 999 several times and shouts racial slurs such XXX.
Hate Incident: Informant reporting XXX lesson within school XXX.
XXX offenders have approached the infit and made the comment XXX " before making off in an unknown direction
XXX offender, who is causing a disturbance XXX home, is shouting the words "XXX" to no one inparticular.
XXX OFFENDERS HAVE THEN VERBALLY ABUSED AP BY SAYING TO AP "XXX" OFFENDERS HAVE THEN LEFT HEADING IN UNKNOWN DIRECTION
XXX published an online article regarding the development of a new mosque. XXX posted a comment that reads "XXX".
No description
XXX, offenders make threats XXX. Offenders also made threats to XXX.
Hate related messages sent online by offender
XXX, offender refers to people as "XXX" and "XXX".
XXX offender says "XXX"
XXX offender says "XXX"
XXX comments on social media channel X. This has since been reported in the XXX
XXX SEND EMAIL THAT VICTIM PERCIEVES AS A HATE INCIDENT.
XXX OFFENDER HAS MADE RACIAL COMMENTS XXX
XXX offender makes racially offensive comments to the AP XXX.
Informant has reported an incident of transphobic hate against the trans community XXX
XXX This caused the victim distress and XXX has reported this to XXX manager who reports this to the police.
OFFENDER XXX WAS MAKING FUN OF AP, SHOUTING AT XXX FOR WEARING XXX
XXX have said to XXX 'XXX' and have been homophobic XXX.

Due to low numbers returned, the location has been exempted from disclosure under Section 40(2) Personal Information – this information constitutes personal data of an identifiable living individual, and to disclose this information would breach the principles of the General Data Protection Regulation (GDPR) and the Data Protection Act 2018. Personal data is defined by Section 1 of the Data Protection Act 2018 and means data that relates to an individual who can be identified directly or indirectly from that data.