

Date: 30th September 2025
Our ref: FOI/25/015502/J

FREEDOM OF INFORMATION REQUEST REFERENCE NO: FOI/25/015502/J

I write in connection with your request for information dated 16/09/2025, received by Greater Manchester Police (GMP) for the following information:

Under the Freedom of Information Act 2000, please provide aggregate statistics (no personal data) from your command-and-control system (e.g., STORM/ControlWorks/SmartSTORM) and, where relevant, your records management system (e.g., Niche/Athena/CONNECT) for the period 1 March 2023 to 31 August 2025 (or the most recent 12 complete months if the full period exceeds the cost limit).

Request

***Please supply monthly counts in CSV with the following columns:
month, total_incidents, non_crime_incidents, domestic_non_crime_incidents.***

Definitions:

total_incidents: All incidents created in command-and-control that month.

non_crime_incidents: Incidents recorded/closed as non-crime (your local category/closing code).

domestic_non_crime_incidents: Those non-crime incidents flagged/closed as domestic (your local domestic-related non-crime category/closing code).

Also provide:

The system names used (C&C and RMS), and

The exact field/closing code names or lookup values you used to derive non-crime and domestic non-crime so results are interpretable across forces.

Format (s.11 FOIA)

**Please provide the data as CSV with a brief data dictionary.
ICO**

Cost/refinement (s.12 & s.16 FOIA)

If the full period exceeds the appropriate limit, please provide the most recent 12 complete months and advise the minimal reduction needed to include the remainder.

Note to pre-empt a common refusal

I am not asking for Home Office/ONS published crime statistics. I am requesting recorded information you hold-simple monthly totals extracted from your own C&C/RMS systems. Under FOIA, the right of access is to "information recorded in any form" that you hold, not only to statistics already published. Non-crime incidents (including categories such as non-crime hate incidents) are recorded in police command-and-control systems, so aggregate counts from those systems fall within scope

CLARIFICATION

Ideally, if you could provide a breakdown of all incidents as closed (both crime linked and non-crime linked all separated by respective categories) then that would be great. However I can get the crime linked ones from your published data, so the non crime linked incidents would be enough.

For clarity, on some police forces systems an Incident/Crime reference Number is linked to a crime type (CCB) but subsequently closed as a non-crime. I'm interested in these records if they exist on your system.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information. I can confirm the information requested is held by GMP.

Caveats:

In July 2019, GMP implemented one of the largest IT infrastructure changes in UK policing. The systems are in continual development and the data provided for this request is what the systems currently hold.

- This data contains incidents with a created date between 1st March 2023 and 31st August 2025, excluding incidents with a closing code of L10 Duplicate, L19 Error or L22 Test or training.

The systems we use are PoliceWorks, ControlWorks, and IBM Cognos.

Month	Year	Incident Volume	Linked to at least one crime	Domestic Closing Code?
March	2023	3751	Y	Y
March	2023	53530	N	N

March	2023	25529	Y	N
March	2023	1776	N	Y
April	2023	54343	N	N
April	2023	1876	N	Y
April	2023	24885	Y	N
April	2023	3649	Y	Y
May	2023	26269	Y	N
May	2023	2018	N	Y
May	2023	63275	N	N
May	2023	3978	Y	Y
June	2023	3916	Y	Y
June	2023	66497	N	N
June	2023	2125	N	Y
June	2023	25511	Y	N
July	2023	62210	N	N
July	2023	2164	N	Y
July	2023	25254	Y	N
July	2023	3824	Y	Y
August	2023	61125	N	N
August	2023	3716	Y	Y
August	2023	24308	Y	N
August	2023	2308	N	Y
September	2023	3724	Y	Y
September	2023	60612	N	N
September	2023	24688	Y	N
September	2023	2052	N	Y
October	2023	3573	Y	Y
October	2023	25313	Y	N
October	2023	1902	N	Y
October	2023	58888	N	N
November	2023	23353	Y	N
November	2023	1768	N	Y
November	2023	54803	N	N
November	2023	3536	Y	Y
December	2023	1795	N	Y
December	2023	22303	Y	N
December	2023	54886	N	N
December	2023	3976	Y	Y
January	2024	22683	Y	N
January	2024	1822	N	Y
January	2024	3752	Y	Y
January	2024	54881	N	N
February	2024	51863	N	N
February	2024	1794	N	Y
February	2024	21379	Y	N
February	2024	3546	Y	Y
March	2024	54790	N	N
March	2024	1927	N	Y
March	2024	23050	Y	N
March	2024	3824	Y	Y

April	2024	23071	Y	N
April	2024	1906	N	Y
April	2024	3855	Y	Y
April	2024	55078	N	N
May	2024	3960	Y	Y
May	2024	25230	Y	N
May	2024	2079	N	Y
May	2024	59370	N	N
June	2024	56036	N	N
June	2024	23297	Y	N
June	2024	2096	N	Y
June	2024	3603	Y	Y
July	2024	2228	N	Y
July	2024	24025	Y	N
July	2024	58805	N	N
July	2024	3946	Y	Y
August	2024	22914	Y	N
August	2024	2269	N	Y
August	2024	57822	N	N
August	2024	3714	Y	Y
September	2024	55262	N	N
September	2024	22024	Y	N
September	2024	2130	N	Y
September	2024	3616	Y	Y
October	2024	55002	N	N
October	2024	3710	Y	Y
October	2024	2084	N	Y
October	2024	23010	Y	N
November	2024	51730	N	N
November	2024	3617	Y	Y
November	2024	22656	Y	N
November	2024	2225	N	Y
December	2024	52739	N	N
December	2024	4062	Y	Y
December	2024	2197	N	Y
December	2024	22100	Y	N
January	2025	3956	Y	Y
January	2025	52958	N	N
January	2025	21482	Y	N
January	2025	2340	N	Y
February	2025	20257	Y	N
February	2025	2081	N	Y
February	2025	3525	Y	Y
February	2025	48565	N	N
March	2025	23392	Y	N
March	2025	2451	N	Y
March	2025	3870	Y	Y
March	2025	54812	N	N
April	2025	3767	Y	Y
April	2025	56153	N	N

April	2025	22983	Y	N
April	2025	2429	N	Y
May	2025	60250	N	N
May	2025	3978	Y	Y
May	2025	2593	N	Y
May	2025	23853	Y	N
June	2025	24080	Y	N
June	2025	2546	N	Y
June	2025	58196	N	N
June	2025	4158	Y	Y
July	2025	4259	Y	Y
July	2025	61539	N	N
July	2025	2934	N	Y
July	2025	24182	Y	N
August	2025	3745	Y	Y
August	2025	23365	Y	N
August	2025	2784	N	Y
August	2025	59566	N	N