

Date: 14/10/2025
Our ref: 01/FOI/25/015651/V

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/015651/V

I write in connection with your request for information dated 13/10/2025, received by Greater Manchester Police (GMP) for the following information:

- 1. The number of reports, complaints or cases recorded by your organisation relating to winter fuel payment scams, energy rebate scams, or cost-of-living payment scams in each of the past three financial years (2022/23, 2023/24, and 2024/25 to date).**
- 2. Where possible, please break down the figures by:**
 - o Month or quarter;**
 - o Age group of the victims (if held);**
 - o Type of scam (e.g. text message, phone call, email, doorstep, or other).**
- 3. Any recorded data on the total amount of money lost to these scams in each period.**
- 4. Any details of successful prosecutions, arrests, or enforcement actions taken relating to these scams.**

Clarification - the number of incidents reported to GMP, whereby an individual was contacted via SMS, email etc requesting them to claim the fuel payment and it turned out to be a fraudulent request?

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is not held by GMP.

GMP can't provide any information for this request. Action Fraud are responsible for recording all fraud crimes and therefore you will need to redirect this request to them for a response.

You can contact them via their website on www.actionfraud.police.uk or call them on 0300 123 2040. These links might also be useful:

Action Fraud | Police.uk (www.police.uk)

<https://www.actionfraud.police.uk/guide-to-reporting>