



Date: 01/09/2025
Our ref: 01/FOI/25/015215/F

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/015215/F

I write in connection with your request for information dated 03/09/2025, received by Greater Manchester Police (GMP) for the following information:

*I am writing to request information under the Freedom of Information Act 2000.
Please provide the following information for the period 1 January 2020 to 28 July 2025:*

1. Complaints and Investigations

The number of internal investigations or public complaints received by Greater Manchester Police that relate to:

- *Misfeasance or malfeasance in public office;*
 - *Misconduct in public office;*
 - *Alleged breaches of safeguarding responsibilities involving the removal of individuals from a residential setting;*
 - *Alleged failures to consider disability or mental health needs during police interactions involving potential homelessness or civil disputes.*

2. Outcomes

For each of the categories above, please provide the number of cases in which:

- *Disciplinary action was taken;*
 - *Criminal charges were brought;*
 - *Convictions resulted.*

3. Operational Policies and Training Materials

Please provide copies of any operational guidance, internal policies, or officer training materials in use at any time between 2020 and 2025 that relate to:

- *Police attendance at disputes or incidents involving removal from, or denial of access to, residential premises, including cases where no warrant is present;*

- *The distinction between civil and criminal matters at the scene of an incident or interpersonal dispute;*
- *Safeguarding responsibilities and welfare considerations when engaging with individuals who may be vulnerable, including those with disabilities, mental health conditions, or other protected characteristics;*
- *Officer risk assessment procedures during domestic, interpersonal, or housing-related incidents involving allegations of control, coercion, or abuse.*

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format. To provide the data requested in questions 1 and 2 would involve a manual search of all professional standards records, as the information you seek is not captured under a specific allegation category.

A search of professional standards records shows that there are over 14,000 records that would have to be manually reviewed. Therefore, to comply with the whole of your request the process would take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk