

Date: 01/09/2025
Our ref: 01/FOI/25/015294/U

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/015294/U

I write in connection with your request for information dated 07/08/2025, received by Greater Manchester Police (GMP) for the following information:

I'm researching fatal and serious injury road collisions involving last-mile delivery vehicles. Please can you help with the following? Please use the attached spreadsheet or create your own spreadsheet for the answers.

1. How many (a) fatal and (b) serious injury road collisions recorded by your force mention the following major last-mile delivery firms in 2022/23, 2023/24 and 2024/25:

- ***Amazon (including Amazon Logistics and Amazon Delivery Partners)***
- ***DPD***
- ***Evri***
- ***DHL***
- ***UPS***
- ***Yodel***
- ***Royal Mail***

2. Authorised Professional Practice (APP) guidance for fatal and serious injury road collisions states police forces should consult the Health and Safety Executive (HSE) where there are concerns regarding work-related issues following collisions. How many times has your force contacted the HSE about the following major last-mile delivery firms in 2022/23, 2023/24 and 2024/25:

- ***Amazon (including Amazon Logistics and Amazon Delivery Partners)***
- ***DPD***
- ***Evri***
- ***DHL***
- ***UPS***
- ***Yodel***
- ***Royal Mail***

Result of Searches

GMP cannot confirm if it holds all the information that you have requested without conducting a thorough search on your behalf

GMP would be required to undertake a substantial review to see if we hold the information relating to your request. As there is no field search for this request, a review would need to be carried and would need each collision record to be read manually to understand if we hold the names of the couriers and if so, how many records are held. At an average of 700-800 a year that would fall into this review, a response would not be able to be provided in under 18hrs.

If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is locating, retrieving and extracting any further information would only add to the already exceeded time obligations and so no other searches have been completed at this stage.

Therefore, as per section 12(2) of the Freedom of Information Act 2000, the cost of searching for the information is above the amount to which we are legally required to respond i.e. the cost of locating the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to attempt to keep this within the fees limit, the information you are requesting will need revising with a much smaller time frame. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.