

Date: 8th September 2025
Our ref: FOI/25/015367/U

FREEDOM OF INFORMATION REQUEST REFERENCE NO: FOI/25/015367/U

I write in connection with your request for information dated 18/08/2025, received by Greater Manchester Police (GMP) for the following information:

The information that we require, under the Freedom of Information Act, is as follows:

- 1) Do you use a Citizen Engagement platform?**
- 2) If so, what tools do you use?**
- 3) How much do you spend annually on a Citizen Engagement tool?**
- 4) Which month & year does your contract with your supplier end?**

A citizen engagement platform is a digital tool or system designed to facilitate communication, interaction, and participation between citizens and government or public institutions. Its goal is to make civic involvement easier, more transparent, and more effective.

*These platforms can be used by governments, cities, or organisations to:
Collect feedback on policies, services, or community issues
Conduct surveys and polls
Enable reporting of local issues, like potholes or graffiti
Share updates, news, and documents with the public
Encourage participatory budgeting or co-creation of solutions*

Examples include tools like Granicus (EngagementHQ), CitizenSpace, SurveyMonkey, Qualtrics or Commonplace. They can play a major role in increasing transparency, accountability, and trust in public decision-making.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is not held by GMP.

GMP does not use a Citizen Engagement Platform.