

Date: 16/09/2025
Our ref: 01/FOI/25/015467/X

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/015467/X

I write in connection with your request for information dated 09/09/2025, received by Greater Manchester Police (GMP) for the following information:

Under the Freedom of Information Act 2000, I am writing to ask that you provide me with the following information on your use of mobile phone data extraction:

- 1. Does your police force currently carry out mobile phone data extraction in low level crime cases using self-service / downloading kiosks? Please provide your definition of low-level crime.***
- 2. Does your police force currently carry out mobile phone data extraction in serious crimes using self-service / downloading kiosks?***
- 3. If your police force is not currently using mobile phone extraction kiosks, have you trialled this in the past/do you have plans to in the future?***
- 4. Does your police force currently use Hubs to carry out mobile phone data extraction in (a) low-level crimes? (b) serious crimes?***
- 5. Do you centrally record mobile phone data extracted from kiosks?***
- 6. If you have a mobile phone extraction kiosk, please provide the name of the company(ies) which currently provide(s) the hardware / software / to whom you pay a license for the relevant tools. If contracts for these tools exist, please also provide the beginning and end dates of these.***
- 7. Does your police force use analytics software to process, analyse or evaluate data extracted from mobile phones? If so, please provide the name of the software or provider.***
- 8. How many officers currently carry mobile phone examination kits on patrol and/or in vehicles and/or for other operational use in (a) low level crimes? (b) serious crimes?***
- 9. Please confirm whether or not a review has been conducted into the use of self-service kiosks.***
- 10. Please provide copies of the current relevant force level and/or national level guidance for the use of downloading kiosks.***

11. Please provide copies of the current relevant force level and/or national level policy for the use of downloading kiosks.

Thank you very much for your time.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

However, I am not obliged to supply the information you have requested as an exemption applies.

When refusing to provide such information because an exemption applies, Section 17(1) of the Freedom of Information Act 2000 requires GMP, to provide you - the applicant - with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

Part of question 7 (suppliers name) is exempt under **section 21 – Information accessible to applicant by other means**. The response to this request is available online. Please follow the link below.

[Sell2](#)

1. No
2. No
3. N/A
4. GMP do not use “hubs” for this type of extraction.
5. N/A
6. N/A
7. Yes, please see exemption above.
8. GMP officers do not carry examination kits.
9. No
10. N/A
11. N/A