



Date: 26/03/2026
Our ref: 01/FOI/26/016486/Z

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/016486/Z

I write in connection with your request for information dated 02/03/2026, received by Greater Manchester Police (GMP) for the following information:

Please could you provide the following information:

Q1. What software solutions does your organisation currently use for CAFM (Computer-Aided Facilities Management) or IWMS (Integrated Workplace Management Systems)?

If multiple solutions are in use, please list all systems, including any niche, specialist, or secondary solutions.

Q2. What are the contractual terms for each solution?

Please provide the contract start and end dates. If the contract is annual or rolling, please indicate this and include any renewal terms.

Q3. What are your organisation's plans at the end of each contract?

For example, do you intend to renew, extend, replace, or re-evaluate the software solution?

Q4. What are the total contract values for each solution?

Please provide annual, monthly, or total lifetime costs, as applicable.

Q5. Who is responsible for managing the CAFM/IWMS system(s)?

Please provide their name, job title, and department.

If any part of this request exceeds the appropriate cost limit under the Act, I would welcome advice and assistance in refining the scope of the request.

I look forward to your response within the statutory 20 working days.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP. However, I am not obliged to supply you with all of the information as an exemption applies.

Section 17 of the Freedom of Information Act 2000 requires Greater Manchester Police, when refusing to provide such information (because this information is exempt) to provide you, the applicant, with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies. The information you have requested in question 5 is exempt from disclosure by virtue of the following exemption: **Section 40(2) – Personal Information.**

Section 40(2) represents information that identifies a living individual, to disclose this information would breach the principles of the Data Protection Act 2018. Personal data is defined by Section 1 of the Data Protection Act 2018 and means data that relates to an individual who can be identified directly or indirectly from that data.

Section 40 is an absolute exemption and there is no requirement to conduct a public interest test for such data.

1. MRI Evolution.
2. *Currently contracted until March 2027 with optional 12 months.*
3. *Re-evaluate requirements and undertake pre-market engagement if it is seen there are other suppliers in the market or Direct Award if not.*
4. *Costs are approximately £20K per annum*
5. *This information is exempt under S40, see above.*