



Date: 24/07/2026
Our ref: 01/FOI/26/016992/M

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/016992/M

I write in connection with your request for information dated 03/06/2026.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

CAVEATS

NDORS providers are governed by UKROEd for national approved Driver Awareness Courses. UKROEd is a not-for-profit company governed by its parent charity, The Road Safety Trust, and is overseen by an internal Board of Directors. It operates the National Driver Offender Retraining Scheme (NDORS) on behalf of the National Police Chiefs' Council (NPCC). For questions 5 – 10, we do not have this data and would suggest it is held by one of these bodies.

RESPONSE

NDORS FoI Questions

	Response
1. Current NDORS provider(s)	
Name of current provider(s)	Drivesafe (Transport for Greater Manchester)
Length of current contract	4 years

Contract start and expiry dates	05/07/2024 – 31/03/2028
Extension options	We are part of GM Safer Roads Partnership together with Transport for Greater Manchester so the renewal will be automatic. Whilst the partnership remains in place so does the extension option.
2. Delivery Model	
Fully outsourced / hybrid / in-house	Outsourced to our GM Safer Roads Partners
Online versus classroom split	Information not held
Which NDORS courses are delivered	National Speed Awareness NSAC National Motorway Awareness NMAC What's Driving Us WDU Safe and Considerate Driving SCD National Rider Risk Awareness NRRAC (Safe & Considerate Cycling SCC & Your Belt, Your Life YBYL but these are provided by a national course suppliers, AADrivetech, via UKROEd – the national course providers)
3. Volumes	
Annual attendee volumes by course type	For GMP Offences in 2026 (by any provider): NSAC = 26123 NMAC = 1479 WDU = 4895 SCD = 232 NRRAC = 2 SCC = 8 YBYL = 613
Historic volumes for previous 3 years if available	For GMP Offences in 2025 (by any provider): NSAC = 51267 NMAC = 30473 WDU = 7987 SCD = 341 NRRAC = 2 SCC = 23 YBYL = 1180

	2024 (by any provider): NSAC = 60202 NMAC = 36162 WDU = 8478 SCD = 341 NRRAC = 9 SCC = 24 YBYL = 1085 2023 (by any provider): NSAC = 47971 NMAC = 33202 WDU = 10287 SCD = 305 NRRAC = 8 SCC = 10 YBYL = 1123
4. Commercial Structure	
Contract value	We do not have a contract value with our course provider
Revenue share arrangements	Driver awareness courses reimburse costs not generate revenue
Payment mechanism	BACS reimbursement of costs by UKROEd
Force retained revenue arrangements if applicable	n/a
5. Operational Requirements	
Minimum trainer requirements	Information not held
Venue expectations	Information not held
Technical platform requirements	Information not held
Accessibility requirements	Information not held
6. Performance Management	
KPIs used	Information not held
Reporting requirements	Information not held
Customer satisfaction measures	Information not held
Audit arrangements	Information not held
7. Mobilisation and Transition	

Expected mobilisation period	Information not held
Transition requirements	Information not held
8. Procurement	
Expected timing of future procurement activity	Information not held
Intended procurement route	Information not held
Whether market engagement activity is planned	Information not held
9. Governance	
Internal governance structure for NDORS oversight	Information not held
Senior Responsible Officer role/title	Information not held
PCC involvement if applicable	Information not held
10. Innovation / Future Direction	
Any planned changes to delivery model	Information not held
Any future digital or hybrid delivery ambitions	Information not held
Any anticipated changes arising from UKROEd guidance	Information not held